

Oklahoma Board of Dentistry (215)

Susan Rogers, Executive Director and General Counsel

FY'17 Projected Division/Program Funding By Source						
	Appropriations	Federal	Revolving	Local	Other*	Total
General Operations			\$1,042,789			\$1,042,789
Data Processing			\$85,938			\$85,938
Total		\$0	\$1,128,727	\$0	\$0	\$1,128,727

*Source of "Other" and % of "Other" total for each.

FY'16 Carryover and Refund by Funding Source						
	Appropriations	Federal	Revolving	Local	Other*	Total
FY'16 Carryover						
FY'16 GR Refund**						\$0

*Source of "Other" and % of "Other" total for each.

**Indicate how the FY'16 General Revenue refund was budgeted
 N/A Our budget is based on previous years revenues.

What Changes did the Agency Make between FY'16 and FY'17?
<p>1.) Are there any services no longer provided because of budget cuts? No</p> <p>2.) What services are provided at a higher cost to the user? None</p> <p>3.) What services are still provided but with a slower response rate? We had 1,000,000 swept from out revolving fund this fiscal year. As a result we are short on investigators and our investigations are running behind; Each staff member has multiple job assignments.</p> <p>4.) Did the agency provide any pay raises that were not legislatively/statutorily required? If so, please provide a detailed description in a separate document. No.</p>

FY'18 Expected Division/Program Funding By Source						
	Appropriations	Federal	Revolving	Other	Total	% Change
General Operations			\$1,042,789		\$1,042,789	0.00%
Data Processing			\$85,938		\$85,938	0.00%
Total		\$0	\$1,128,727	\$0	\$1,128,727	0.00%

*Source of "Other" and % of "Other" total for each.

FY'18 Top Five Budget Adjustments		\$ Amount
Request 1: Description	Not filling unfilled positions, cutting personnel;	
Total		0

How would the agency handle a 5% appropriation reduction in FY'18?

How would the agency handle a 7.5% appropriation reduction in FY'18?

How would the agency handle a 10% appropriation reduction in FY'18?

Is the agency seeking any fee increases for FY'18?			\$ Amount
Increase 1	N/A	No we are not seeking a fee increase;	\$0

What are the agency's top 2-3 capital or technology (one-time) requests, if applicable?

1. Our retirement and leave costs were set aside as a part of our budget; that money was swept in the million dollars taken last year. If an employee retires it can put us in the hole again as it did five years ago when two 33 and 30 year employees retired. The money that is perceived to be "extra" beyond what is being spent for that year is in fact dedicated to employee vacation and sick leave as well as a large sum required to be paid to the retirement fund when an employee retires. This amount can average between \$20,000 and \$60,000 for a long time employee.
2. We could do a lot of things so much cheaper if we were not required to use the state contract or OMES. Dell computers is a perfect example. I can buy one at home online cheaper than I can buy the same computer on the state contract currently. It is very frustrating.
3. Purchasing our own vehicles versus paying a lease of \$600 per month for a nine year old vehicle. We can do it much cheaper.

Federal Government Impact

- 1.) How much federal money received by the agency is tied to a mandate by the Federal Government? N/A
- 2.) Are any of those funds inadequate to pay for the federal mandate? N/A
- 3.) What would the consequences be of ending all of the federal funded programs for your agency? N/A
- 4.) How will your agency be affected by federal budget cuts in the coming fiscal year? N/A
- 5.) Has the agency requested any additional federal earmarks or increases? N/A

Division and Program Descriptions

Administrative and Legal Division

The Administrative and Legal Division prepares the board agenda for board meetings, reports, budget, financial information and multiple different reports as requested throughout the year. Additionally, all license and permit holders have a right to a due process hearing before having an action taken against their license or permit including revocation, suspension or a probationary term. The legal division works with the investigation division. Additionally, a test over the State dental act is administered to all dentist and hygienists before licensing. Board staff does training and information sessions all over the state regarding safety in dentistry practice and things to avoid to stay out of trouble with the Board.

Investigations Division -

The investigations division completes investigations that are both administrative (for licensure) and criminal as over 80% of our cases involve drugs. Our investigators are CLEET certified state police officers and are highly experienced in medical dental, drug and undercover cases. One of our goals is to help cut down on prescription drugs on the street so we prioritize forged prescription and embezzlement cases occurring in and around dental offices. Another area we have increasing problems in is unlicensed underground dentistry. There are an increasing number of people not licensed preying on foreign communities or some that will advertise "cheaper" dentistry that will practice out of their garage that never had formal training other than that of a dental assistant. Additionally, any time we have a fatality occurring at a dental office or within 48 hours that may be dental related, we complete an investigation.

Anesthesia Inspection Division -

The anesthesia inspection division is overseen by a retired dentist. We have two kinds of inspections, a facility inspection, then each dentist that is providing anesthesia in an office must pass an inspection given by two other dentists with equal or higher anesthesia privileges. Currently, we are not charging a fee for the facility permits, however as our costs continue to increase that may need to change in the future.

License and Permit Division

The Board of Dentistry has approximately 11,500 permits and licenses that are processed each year. Within that number there is a percentage that retire, don't renew or are a new licensee. This division checks the required credentials, training and other requirements before processing renewals. Staff is authorized to issue dental assistant permits only, the dentist and hygiene licenses are only issued by the Board at a scheduled Board meeting. A background check is done on each applicant before licensure or permitting due to state and federal drug laws that prohibit someone with a drug conviction from working around drugs without written permission from the Director of OBN and DEA.

FY'17 Budgeted FTE

	Supervisors	Classified	Unclassified	\$0 - \$35 K	\$35 K - \$70 K	\$70 K - \$\$\$
Administration	2	1	1			2
Investigations and Inspections			3		3	
Administration			2 1/2 FTE's	2 1/2 time fte's		
We are authorized for 10 FTE. We currently have 4 full time employees and 3 half-time employees. In addition, we have 1 contract attorney that serves as the judicial counsel and another attorney that serves as a prosecutor in conflict cases. All of the full time employees do more than one job and are assigned to more than one division above. We are in desperate need of one or two more investigators which have been budgeted for this year.						
Total	2	1	4	0	3	2

FTE History					
	2017 Budgeted	2016	2013	2010	2006
Administration	6-7 FTE		5-6 FTE	5 FTE	6 FTE
In 2006 the Board of Dentistry had approximately 6,500 licenses and permits. Currently we have on average 11,500 - 12,000 licenses and permits. This is almost twice the amount. Although we are very proud of our efficiency, our personnel and cases suffer due to needed help.					
Total	0	0	0	0	0

Performance Measure Review					
	FY'16	FY'15	FY'14	FY'13	FY'12
Database and online Renewals	The primary goal for the agency in 2012-2013 was to create a database and work with OMES and ok.gov to create an online renewal system. This was accomplished in late 2013 and has continued to be a goal to improve the system. In 2013, the first year we had online renewals at about 65% overall. It has increased each year at least 5% for the overall licenses that can be renewed online. In 2011-2012 we did not have a database. Staff hand entered over 12,000 licenses and permits and worked for the next two years to get a database prepared to be able to have online renewals.				
Renewals processed within 14 days	Since the database has been built we have had a goal to process renewals within 14 days of receipt in the office. We have renewals from October 1st through December 31st then there is a late fee. Since 2013 we have been successful in processing all permits and licenses within the 14 days with 100%, and in many times within 7 days.				
Anesthesia Inspections	Goal for the past three years has been to get the inspection completed within 14 days of request. We have been successful for the past three years in 96% to 100% of the cases. Prior to 2014 there was a different process.				
Update the website once per week	Updating the website once per week has been a goal since 2013. Our website has a lot of information that hospitals and insurance companies rely on including the names and information of current, expired and suspended or revoked licensees. We have met this goal 99% of the time since 2013.				
Investigations					
complaints	156	102	121	113	105
administrative	141	87	121	113	105
criminal	15	15	5	6	3
request for assistance	13	10	19	10	12
background checks	600	800	1000	600	400

Revolving Funds			
	FY'14-16 Avg. Revenues	FY'14-16 Avg. Expenditures	June '16 Balance
Revolving Fund (Operational Fund) State Board of Dentistry 59 O.s. § 328 et. seq. Source of Funds: Dental related licenses, permits and fines What is the fund spent on? Operation of the State Board of Dentistry Is there a cap on the fund No	\$1,262,114	\$612,652 plus 1,000,000 swept from revolving fund	\$2,535,769