2015-16 Performance Report

J.D. McCarty Center

AGENCY MISSION STATEMENT:

The mission of the J.D. McCarty Center for Children with Developmental Disabilities is to provide a comprehensive program of habilitative care to Oklahoma's children with developmental disabilities.

*To utilize measurable quality standards and to ensure excellence in healthcare through a comprehensive, multi-disciplinary approach to service delivery which will enable children with developmental disabilities to maximize their potential and enhance their quality of life.

*To provide an intensive and comprehensive habilitative environment through direct services, referral and consultation that will lead to increased productivity and a quality standard of living throughout adulthood.

*To increase the physical and emotional well-being of patients and their families through an empowering process of education, training, transitional planning and community support. *To advocate for the needs of children with developmental disabilities by increasing awareness and supplementing habilitative services in all communities as well as pro-actively seeking solutions to expressed concerns.

*To facilitate ongoing education and training for staff in order to ensure continuous quality improvement.

The mission was established by the J.D. McCarty Center in 1995. A leadership retreat was held to identify our mission and vision. All departments throughout the hospital participated in the development of our mission with initial input from all employees.

LEAD ADMINISTRATOR:

Victoria Kuestersteffen, M.S. Director/C.E.O J.D. McCarty Center 2002 E. Robinson, Norman, OK 73071 (405) 307-2811

GOVERNANCE:

J.D. McCarty's Center's governing body is the Oklahoma Cerebral Palsy Commission, which is made up of five (5) members who serve without compensation. All members are appointed by the Governor of the State of Oklahoma chosen from a list of 10 persons submitted to the Governor by the Grande Voiture of Oklahoma of La Societe des Quarante Hommes et Huit Chevauz.

The current members of the Cerebral Palsy Commission are: Karen Rieger, Chairman; Chuck Thompson Vice Chair; Rob McCalla, Secretary; Joseph Steil, Commissioner; and William Hart, Commissioner.

The governing body does not have any committees or subgroups.

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GOVERNANCE ACCOUNTABILITY:

The attendance of all Commissioners is evaluated on an annual basis as part of the annual evaluation of the Governing Board of the hospital. If attendance issues exist, they are identified through this process and addressed proactively throughout the year. (Policy 6020.29) There have not been attendance issues in the past five years.

MODERNIZATION EFFORTS:

The J.D. McCarty Center strives to embody the values of efficient resource use while enhancing effective service delivery to children with special needs. Throughout the years, J.D. McCarty Center has always been an agency that has thought innovatively (implemented teletherapy in 1996, obtained an USDA grant in 2002 for home computer use for therapy), we've been fiscally responsible and made decisions with integrity placing Oklahoma's children first. Great examples of this include the fact that J.D. McCarty Center has not requested an increase in our appropriated funding in the past 11 fiscal years while expanding services. In FY'15, J.D. McCarty Center experienced a 7.75% Medicaid provider rate cut and consequently anticipated a deficit of at least 1.6 million dollars due to the lower reimbursement rate. In response to the cut, agency leadership with the approval of the Cerebral Palsy Commission implemented cost containment and saving strategies along with increased efficiencies. As a result, in FY'15 J.D. McCarty Center achieved historical highs in patient service numbers while decreasing the hospital's total budgeted expenditures by \$1,195,968 or approximately 5%.

The hospital finished the year with an operational deficit of \$817,451 which was covered by available monies in our revolving fund. The money in J.D. McCarty Center's revolving fund was initially intended to fund service expansion; however leadership deferred the hospital's expansion projects due to anticipated budget shortfalls and indeed, J. D. McCarty Center's revolving fund was utilized to maintain services in FY'15 and will also be used in FY'16 and FY'17.

After years of postponing the purchase of an electronic health record for the hospital due to budget concerns, J.D. McCarty Center must purchase an electronic health record in FY'16. The company providing our hospital's existing client access database has dissolved and in order to receive any federal reimbursement for the system the agency must have a signed contract with a provider by September 30, 2016.

CORE MISSION:

J.D. McCarty Center is the only specialized pediatric hospital in the state of Oklahoma that provides services tailored to the unique needs of children with developmental disabilities and their families. All services are developed to maximize every child's potential, promote family unity, community participation, independence and quality of life.

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PRIVATE ALTERNATIVES:

J.D. McCarty Center serves children with special needs, strengthens their support and keeps Oklahoma families united. We provide many different types of services directly to the child but we also work with families in their homes, teachers in the classroom and many health care professionals throughout the state. Our therapeutic and support staff are highly trained and have extensive experience in providing care for children and young adults with complex and challenging conditions associated with physical disabilities, developmental delays, autism, birth defects, rare genetic disorders, communication disorders and behavioral challenges. We are truly unique and have not been approached to privatize any aspects of our function.