## FY 2025 Budget Performance Review

## 80700 - Oklahoma Health Care Authority

 Version
 Revision 02

 Lead Administrator: Ellen Buettner
 Lead Financial Officer: Aaron Morris

#### **Agency Mission**

The mission of the OHCA is to responsibly purchase state and federally-funded health care in the most efficient and comprehensive manner possible; to analyze and recommend strategies for optimizing the accessibility and quality of health care; and, to cultivate relationships to improve the health outcomes of Oklahomans.

# **Division and Program Descriptions**

Note: Please define any acronyms used in program descriptions.

## Division 20 - SoonerCare (Oklahoma Medicaid Program)

Medicaid serves as the nation's primary source of health insurance for low-income individuals. Oklahoma's Medicaid program, commonly known as SoonerCare, is a federal and state health coverage program that provides medical benefits to low income individuals who are uninsured or under-insured. Medicaid guarantees coverage for basic health and long-term care services based upon specific eligibility guidelines. These categories of eligibility include the aged, blind and disabled (ABD); families qualifying under federal Temporary Assistance to Needy Families (TANF) guidelines; qualified Medicare beneficiaries; children served through the Tax Equity and Fiscal Responsibility Act (TEFRA); women with breast and cervical cancer; and other qualifying children and pregnant women. State Medicaid programs are funded with both federal and state dollars and in accordance with a federally-approved State Plan. To receive federal dollars, the state must agree to cover "mandatory groups" and offer a minimum set of services referred to as "mandatory benefits." States can also receive federal funds for "optional" groups of individuals and benefits. A detailed summary of the categorical eligibility standards as well as mandatory and optional benefits provided in Oklahoma can be found in the OHCA Annual Report. OHCA currently contracts with approximately 74,000 medical and dental providers to provide Medical services to more than 1.2 million SoonerCare members.

# Division 40 - Insure Oklahoma (Premium Assistance Program)

Employee Sponsored Insurance (ESI) is a program operated under Insure Oklahoma that provides premium assistance to eligible employees of qualifying Oklahoma small businesses who offer insurance coverage. Eligibility criteria for employees includes: household income that does not exceed 226 percent of the FPL; Oklahoma residency; US citizenship or legal resident status.

## Divisions 10,30,50,88 - Administrative Operations

Administrative Operations comprises of the direct and indirect operating expenses associated with the delivery, management and fiscal oversight of the Medicaid program for the State of Oklahoma. It includes personnel costs and vendor contract costs with public and private entities to acquire professional services that support the administrative and program operations. Services include but are not limited to; compliance, evaluation, legal, technical, case management, health outcome improvement initiatives and professional medical review, which are essential in ensuring the success of the SoonerCare program and delivery of service to members.

	FY'24 Budgeted Department Funding By Source								
Dept. #	Department Name	Appropriations	Federal	Revolving	Local <sup>1</sup>	Other <sup>2</sup>	Total		
10	Administration/Operations	\$27,472,393	\$34,711,946	\$1,334,992			\$63,519,331		
20	Medicaid Payments	\$643,188,151	\$6,962,024,158	\$2,461,851,675			\$10,067,063,984		
21 thru 25	Non-Title XIX Medical Services	\$0		\$119,065,000			\$119,065,000		
30	Medicaid Contracts	\$12,070,794	\$33,592,563	\$15,772,314			\$61,435,671		
40	Premium Assistance Program (IO)		\$33,045,635	\$15,580,057			\$48,625,692		
50	Grants Management	\$56,805	\$7,515,332	\$566,412		\$192,480	\$8,331,029		
88	ISD Information Services	\$45,815,442	\$80,350,712	\$16,002,173			\$142,168,327		
	*Rate Preservation Fund 236	\$164,138,056		-\$164,138,056			\$0		
							\$0		
Total		\$892,741,641	\$7,151,240,346	\$2,466,034,567	\$0	\$192,480	\$10,510,209,034		

<sup>1.</sup> Please describe source of Local funding not included in other categories:

Tulsa Community Foundation

Tulsa Community Foundation

	FY'23 Carryover by Funding Source									
Class Fund #	Carryover Class Fund Name	Appropriations	Federal	Revolving	Local <sup>1</sup>	Other <sup>2</sup>	Total			
20000	Administrative Disbursing Fund	\$28,824,176 \$28					\$28,824,176			
34000	Medicaid Program Disbursing Fund		\$708,496,666 \$708,496,6							
		, , , , , , , , , , , , , , , , , , , ,								
1. Please desc	Please describe source of Local funding not included in other categories:									
2 Please desc	ribe source(s) and % of total of "Other" funding if applical	nle:								

## What changes did the agency make between FY'23 and FY'24?

- 1.) Are there any services no longer provided because of budget cuts? No
- 2.) What services are provided at a higher cost to the user? None
- 3.) What services are still provided but with a slower response rate? Call center response times have increased due to increased call volume resulting from the public health emergency (PHE) unwind.
- 4.) Did the agency provide any pay raises that were not legislatively/statutorily required?

Yes

	FY'25 Requested Funding By Department and Source								
Dept. #	Department Name	Appropriations	Federal	Revolving	Other <sup>1</sup>	Total	% Change		
10	Administration/Operations	\$27,472,393	\$34,711,946	\$1,334,992	\$0	\$63,519,331	0.00%		
20	Medicaid Payments*	\$1,226,860,238	\$7,150,881,445	\$1,761,243,032	\$0	\$10,138,984,715	0.71%		
21 thru 25	Non-Title XIX Medical Services	\$0	\$0	\$119,065,000	\$0	\$119,065,000	0.00%		
30	Medicaid Contracts	\$12,070,794	\$33,592,563	\$15,772,314	\$0	\$61,435,671	0.00%		
40	Premium Assistance Program (IO)	\$0	\$33,045,635	\$15,580,057	\$0	\$48,625,692	0.00%		
50	Grants Management	\$56,805	\$7,515,332	\$566,412	\$192,480	\$8,331,029	0.00%		
88	ISD Information Services	\$47,015,442	\$81,550,712	\$16,002,173	\$0	\$144,568,327	1.69%		
	Cease Rate Preservation Fund 236 Transfer**	\$0	\$0	\$0	\$0	\$0	#DIV/0!		
Total		\$1,313,475,672	\$7,341,297,633	\$1,929,563,980	\$192,480	\$10,584,529,765	0.71%		

<sup>1.</sup> Please describe source(s) and % of total of "Other" funding for each department:

\* Includes \$164,138,056 appropriations, previously transferred to the Rate Preservation Fund 236 from FY 22-24

\*\* Rate Preservation Fund Transfer Authorization - Cease transfer to Rate Preservation Fund, OHCA retain funding for Year 1 Medicaid Expansion cost (reflected in Dept 20

<sup>2.</sup> Please describe source(s) and % of total of "Other" funding if applicable for each department:

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	FY'25 Top Five Operational Appropriation Funding Requests			
Request by Priority	Request Description	Appropriation Request Amount (\$)		
Request 1:	Annualizations (Impact of Federal Medical Assistance Percentage changes)	\$11,354,122		
Request 2:	Maintenance (Cost to Continue Program Changes)	\$760,493,037		
Request 3:	One-Time Funding	-\$192,830,171		
Request 4:	Program Enhancements	\$5,855,099		
Request 5:	Rate Preservation Fund Transfer Authorization - Cease transfer to Rate Preservation Fund, OHCA retain funding for Year 1 Medicaid Expansion cost	-\$164,138,056		
	Top Five Request Subtotal:	\$420,734,031		
Total Increase above FY-24 Budget (including all requests)				
Difference be	tween Top Five requests and total requests:	\$0		

## Does the agency have any costs associated with the Pathfinder retirement system and federal employees?

Yes. The agency is charged 16.5% by OPERS for all employees, however, we are only allowed to claim the federal matching dollars for the actual cost associated with the pathfinder retirement plan of 7%.

#### How would the agency be affected by receiving the same appropriation for FY '25 as was received in FY '24? (Flat/ 0% change)

The agency received a significant appropriation reduction in FY 24 and offset the deficit with carryover from prior years. If the agency receives the same FY 24 appropriation, a reduction of provider reimbursement rates would be necessary to maintain operations which would trigger the use of the rate preservation fund. Full utilization of the rate preservation funds would still likely result in the need to reduce provider reimbursement rates.

## How would the agency handle a 2% appropriation reduction in FY '25?

The agency received a significant appropriation reduction in FY 24 and offset the deficit with carryover from prior years. If the agency receives the same FY 24 appropriation, a reduction of provider reimbursement rates would be necessary to maintain operations which would trigger the use of the rate preservation fund. Full utilization of the rate preservation funds would still likely result in the need to reduce provider reimbursement rates.

	the agency seeking any fee increases for FY '25?	
	Fee Increase Request (\$)	Statutory change required? (Yes/No)
Increase 1		
Increase 2		
Increase 3		

	What are the agency's top 2-3 capital or technology (one-time) requests, if applicable?						
Description	of request in order of priority	Appropriated Amount (\$)	Submitted to LRCPC? (Yes/No)				
	Additional funds were not requested for FY 25, however, the agency has begun the planning process to replace the Medicaid Enterprise System which will span multiple years. The agency anticipates a large one-time request for FY 26 and potential requests in subsequent years. The projected state cost is						
Priority 1	between \$20 million and \$30 million.						
Priority 2							
Priority 3							

	Federal Funds							
CFDA	Federal Program Name	Agency Dept. #	FY 24 budgeted	FY 23	FY 22	FY 21	FY 20	
93.778	Title XIX Medical Assistance Program	10/20/30/40/50/88	6,895,058,776	7,203,953,520	5,890,416,118	4,021,232,331	3,508,333,070	
93.767	Title XXI Children's Health Insurance Program	20/50	241,610,388	258,636,982	225,886,192	221,978,648	247,651,647	
93.796	HQSB-Medicaid Survey & Certification	30	5,505,750	689,753	2,452,905	3,681,059	4,834,076	
93.791	Money Follows the Person (MFP) grant	20/50	9,065,431	3,359,265	1,857,869	982,043	908,673	
93.639	Mobile Crisis Grant			39,635	86,274			

# Federal Government Impact

# 1.) How much federal money received by the agency is tied to a mandate by the Federal Government?

100% - State participation in Medicaid is optional; however, if a state chooses to participate it must adhere to all federal mandates and requirements associated with the federally funded program which includes an approved State plan. The federal government guarantees matching funds for every \$1 in state spending.

# 2.) Are any of those funds inadequate to pay for the federal mandate?

In relation to the response in the previous question, State matching funds are required to receive federal financial participation for the Medicaid program, thus, federal funds are not adequate.

# 3.) What would the consequences be of ending all of the federal funded programs for your agency?

In FY 2023, federal funds account for 75% of the total estimated resources needed to provide health care to nearly 1.4 million Oklahomans. Ending the federally funded program would require significant state investment or elimination of the Medicaid and CHIP program; negatively impacting Oklahoma's economy, healthcare delivery system/network, and the health of Oklahomans. Opting out of participating with the federal government would shift the cost entirely to the state placing a strain on the states' resources necessary to maintain and operate the Medicaid program.

# 4.) How will your agency be affected by federal budget cuts in the coming fiscal year?

Under current federal law, Medicaid is an entitlement program and federal financial participation is tied to state expenditures; thus, no direct impact is anticipated. However, the federal matching percentage (FMAP) determines the federal share of the cost of Medicaid services in each state and changes annually. The FMAP is calculated using a formula set forth in the federal Medicaid statute and is based on a three- year rolling average of the state's per capita income relative to the national average. The lower the state's per capita income relative to the national average. The lower the state's per capita income relative to the national average. A reduction in FMAP results in a decrease in federal matching dollars, thus requiring additional state resources or reductions in the Medicaid budget.

# 5.) Has the agency requested any additional federal earmarks or increases?

Nο

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	FY 2024 Budgeted FTE									
Division #	Division Name	Supervisors	Non-Supervisors	\$0 - \$35 K	\$35 K - \$70 K	\$70 K - \$100K	\$100K+			
10 Operation	s	120	443	4	403	107	49			
20 Medicaid	Payments	0	0	0	0	0	0			
30 Medicaid	Contracts	0	0	0	0	0	0			
40 Premium	Assistance	3	13	0	14	2	0			
50 Grants Ma	nagement	4	17	0	20	1	0			
88 ISD Inform	nation Services	3	3	1	3	0	2			
Total		130	476	5	440	110	51			

FTE History by Fiscal Year									
Division #	Division Name	FY 2024 Budgeted	FY 2024 YTD	FY 2023	FY 2022	FY 2021	FY 2016		
10 Operation	S	562.8	518.7	570.0	562.5	492.2	492.0		
20 Medicaid I	Payments	0.0	0.0	0.0	0.0	0.0	0.0		
30 Medicaid	Contracts	0.0	0.0	0.0	0.0	0.0	0.0		
40 Premium /	Assistance	16.0	14.9	16.0	18.0	32.0	37.0		
50 Grants Ma	nagement	21.3	18.8	18.0	12.0	12.0	20.0		
88 ISD Inform	ation Services	6.0	4.1	5.0	7.0	51.3	57.0		
Total		606.0	556.6	609.0	599.5	587.5	606.0		

Performance Measure Review						
	FY 2023	FY 2022	FY 2021	FY 2020	FY 2019	
Program Name						
Fiscal Responsibility:						
1. Total # of Unduplicated SoonerCare Members Enrolled	1,470,692	1,323,301	1,075,881	1,005,671	998,209	
2. Avg SoonerCare Program Expenditure per Member Enrolled	Pending	\$5,118	\$4,812	\$4,831	\$4,756	
3. Physician reimbursement as a Percentage of Medicare Rates	Pending	93.63%	93.63%	93.63%	89.17%	
Health Outcomes:						
4. Engagement of Alcohol and other Drug Dependency Treatment	Pending	Pending	7.0%	4.0%	11.0%	
5. EPSDT Participation Ratio (Under age 21)	Pending	Pending	35.2%	30.0%	37.0%	
6. Adult Preventive Care 20 to 65+ years	Pending	78.9%	81.0%	85.7%	86.0%	
Operational Excellence:						
7. Employee Turnover Rate	8%	14%	10%	10%	12%	
8. Call Center wait times	Pending	n/a	n/a	n/a	n/a	
9. Prior Authorization turnaround time by type	See attachment #6	n/a	n/a	n/a	n/a	

Revolving Funds (2)	00 Series Funds)		
Please provide fund number, fund name, description, and revenue source	FY'21-23 Avg. Revenues	FY'21-23 Avg. Expenditures	June '23 Balance
200 - Administrative Disbursing Fund			
Fund 200 is utilized for tracking (federal/state) revenues and expenditures for OHCA's administrative costs			
except Insure Oklahoma Program administrative costs disbursed thru Fund 245-HEEIA). Funds from this account	\$150,543,786	\$151,562,103	\$37,606,485
are transferred out only in the event of a federal deferral or disallowance to Fund 240 (Federal Deferral Fund).			
Remaining fund balances are carried forward to the next fiscal year.			
205 - Supplemental Hospital Offset Payment Program (SHOPP)			
Fund 205 is utilized to track the revenues for SHOPP assessment fees, penalties and interest. Transfers from this	\$210,725,241	\$213,158,516	\$65,837
account were stipulated initially in House Bill 1381 and later amended most recently in 2022 SB 1396. As of	3210,723,241	\$213,136,310	303,837
1/1/14, SHOPP expenditures are processed through Fund 340.			
230 - Quality of Care Fee (QOC)			
Fund 230 is utilized to track revenues for Quality of Care assessment fees, penalties and interest. Expenditures			
for this fund are processed through Fund 340 and were directed in House Bill 2019 to be used for enhancements	\$85,817,323	\$85,487,668	\$991,429
to specific Medicaid program rates of pay which include the daily rate for Nursing Facilities, ICFs/MR facilities,			
Nursing Facility residents eyeglasses and dentures, personal needs allowance increases, etc.			
236 - Rate Preservation Fund			
Fund 236 was authorized in HB2767 to appropriate monies for the sole purpose of maintaining reimbursement	\$108,860,230	\$10,062,850	\$331,540,779
rates to providers should the state experience a reduction in the Federal Matching Assistance Percentage (FMAP)	<del>+,,</del>	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	7//
which would otherwise result in implementation of reimbursement rate decreases.			
240 - Federal Deferral Fund			
Fund 240 is utilized to reserve and track monies received for anticipated repayment of a federal deferral or	\$16,172,116	\$0	
disallowance and interest. All monies accruing to the credit of said fund may be budgeted and expended by the			\$62,110,169
OHCA at the discretion of the Oklahoma Health Care Authority Board for eventual settlement of the appropriate	, , .		ψ02/110/103
pending disallowances. If utilizing these funds, OHCA would budget and transfer to the appropriate disbursing			
Fund 200 or 340.			
245 - Health Employee and Economy Improvement Act (HEEIA) Apportioned tobacco tax collections, Fund 245 is utilized to track revenues for tobacco tax collections, federal			
draws and interest income. Expenditures for this fund are for the Insure Oklahoma Employee Sponsored			
	\$76,067,345	\$77,295,749	\$4,153,089
Insurance (ESI) program and related administrative costs. The revenues generated from this fund also provide			
the state share for Medicaid program expenditures as amended in 2020 Senate Bill 1073 which are disbursed			
through Fund 340.  250 - Belle Maxine Hilliard Breast & Cervical Cancer Treatment Fund			
Apportioned tobacco tax collections. Revenues are transferred to Fund 340 for Medicaid program expenditures			
for purposes specified in the Oklahoma Breast and Cervical Act; establishing a new Oklahoma Medicaid	\$747,308	\$747,308	\$0
eligibility group.			
255 - Medicaid Program Fund			
Apportioned tobacco tax collections. Revenues are transferred to Fund 340 for Medicaid program expenditures		1	4.0
to support hospital rates, increase in number of physicians visits allowed, increase in emergency physician rates,	\$44,781,457	\$44,781,457	\$0
enhanced drug benefits, dental services, etc.			
270 - Ambulance Service Provider Access Payment Program (ASPAPP) assessment fees			
Fund 270 is utilized to track the revenues for Ambulance Service Provider Access Payment Program (ASPAPP)	44.000.007	44.000.770	040.400
assessment fees, penalties and interest. Transfers from this account were stipulated initially in House Bill 2950	\$4,969,967	\$4,920,778	\$49,189
to be codified in Section 3242.5 of Title 63. ASPAPP expenditures are processed through Fund 340.			

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340 - Medicaid Program Fund - Continuing Fund  Fund 340 is the Medicaid program disbursing fund utilized to track revenues and expenditures for OHCA's program costs. Expenditures for this fund are poid through the Medicaid Management Information System (IMMIS). The MMIS is an integrated group of procedures and computer processing operations (subsystems) developed to mechanize claims processing and information retrieval systems as identified in section 1903(a)(3) of the Act and defined in regulation at 42 CFR 433.111. The MMIS system must meet federal mandated requirements including HIPAA compliance. The MMIS claims are processed and uploaded to the State Treasurer. Expenditures are posted in mass to PeopleSoft.	\$7,821,753,483	\$7,883,007,281	\$1,028,111,364						

FY 2024 Current Employee Telework Summary						
List each agency location, then report the number of employees associated with that location in the teleworking categories indicated. Use "No specified location" to account for remote employees not associated with a site. Use actual current employees (headcount), not budgeted or actual FTE.			Full-time and Part-time Employees (#)			
Agency Location / Address	City	County	Onsite (5 days onsite, rarely remote)	Hybrid (2-4 days onsite weekly)	Remote (1 day or less weekly onsite)	Total Employees
4345 N. Lincoln Blvd.	Oklahoma City	Oklahoma	55	94	398	547
						0
				Total Agency Employees		547