## 805 Department of Rehabilitation Services

 Version
 Revision 01
 Date submitted
 11/6/2023

 Melinda Fruendt, Director
 Kevin Statham, CFO

### **Agency Mission**

The Mission of the Department of Rehabilitation Services is to empower Oklahoman's with disabilities.

### **Division and Program Descriptions**

### Vocational Rehabilitation / Services for the Blind and Visually Impaired, Activities 11-36

The Division of Vocational Rehabilitation (DVR) is the employment agency for Oklahomans with disabilities. DVR provides vocational rehabilitation services for individuals needing support to enter careers of their choice. As a result, thousands whose disabilities were barriers to employment become taxpayers each year, eliminating or reducing their need for disability benefits and social assistance. DVR includes three career planning centers, a transition school to work program, Deaf and Hard of Hearing Program, coordination with the American Indian Vocational Rehabilitation program, and outreach to minority and underserved populations.

The Division of Services for the Blind and Visually Impaired (DSBVI) offers vocational rehabilitation services to thousands of blind and visually impaired Oklahomans each year to help them enter the workforce. In addition to quality employment services, DSBVI programs include the Business Enterprise Program (vending facilities), the Oklahoma Library for the Blind and Physically Handicapped, a Rehabilitation Technology Lab, and Older Blind Independent Living Program, Rehabilitation Teaching Services for the visually impaired, and a transition school to work program. Consumers enjoy an enhanced quality of life as a result of the multiple services provided by this division.

### Oklahoma Library for the Blind and Physically Handicapped

Oklahoma Library for the Blind and Physically Handicapped is a unit within the Services for the Blind and Visually Impaired Division which provides circulation of books on tape, Braille and large print books, periodicals and other materials to blind adults and children, digital recordings of books, ordering and circulating Braille textbooks and educational materials to blind and visually impaired children in public schools.

Library operations are primarily funded through state appropriations. The Library may qualify for certain federal grants as they are available. The state is eligible for money for Braille textbooks through Federal Quota funds, which are set aside through the American Printing House for the Blind for eligible students. Hundreds of children are eligible for textbooks purchased through Federal Quota funds each school year.

### Oklahoma School for the Blind, Activities 42-43

The Oklahoma School for the Blind (OSB) is a residential school in Muskogee that offers education options for children who are blind or visually impaired, ages two through twenty-one. Residential, day and summer school students are served each year. OSB has a residential capacity of 114.

OSB provides an educational program to assist students to be equipped for life-long learning, responsible citizenship and productive employment in an ever-changing society. In addition to meeting state curriculum requirements, the following expanded curriculum is provided to each student at OSB: Daily Living Skills Training; Braille and Abacus Instruction, Use of Adaptive Equipment, Tactile Graphic Skills, Mobility and Orientation Training; Assistive Technology Training and Low Vision training as per requirements of the National Agenda for the Education of Children and Youth with Visual Impairments organization. OSB provides services to school systems, students and families in many Oklahoma counties.

## Outreach Program

Outreach services provided evaluations to children from birth to age twenty-one, in-service training programs and recommendations for adaptations and modifications to the child's educational environment. OSB provided direct services, consultations and evaluations, contacts of families, contacts with schools, and contacts with organizations.

## Oklahoma School for the Deaf. Activities 52-55 and 95

The Oklahoma School for the Deaf (OSD) is a residential school that offers educational options for deaf children ages two through twenty-one. The campus occupies a 37 1/2 acre site in Sulphur, Oklahoma and includes a residential capacity of 154. Residential and day students on campus are served each year, as well as providing two satellite preschool programs.

## Outreach Program

Outreach services provide evaluations to children from age two to twenty-one, in-service training programs for local school district staff and make recommendations for adaptations and modifications to the child's educational environment. OSD provides direct services to deaf and hard of hearing students, evaluation services, contacts of families, and contacts with deaf and hard of hearing organizations.

## Disability Determination Services, Activities 72-74

Disability Determination Services (DDS) provides determination of medical eligibility for Social Security Disability and Supplemental Security Income Programs. Disability examiner staff obtain medical and vocational information on the person applying for disability benefits and decide if the person meets the medical eligibility criteria.

## Administration (Support Services), Activities 38 and 82-83

Support Services (SS) provides administrative and programmatic support for the Agency including financial services, human resources, purchasing, contracts, property standards.

	FY'24 Budgeted Department Funding By Source						
Dept.#	Department Name	Appropriations	Federal	Revolving	Local <sup>1</sup>	Other <sup>2</sup>	Total
1141000	DVR/DSBVI SSA Reimbursement	\$0	\$0	\$0	\$0	\$0	\$0
1215000	Older Blind IT	\$42,996	\$0	\$0	\$0	\$0	\$42,996
1414000	Independent Living	\$37,635	\$338,717	\$0	\$0	\$0	\$376,352
1515000	Older Blind	\$657,948	\$332,076	\$0	\$0	\$70,000	\$1,060,024
1534000	Older Blind Medical and Direct Client	\$0	\$20,000	\$0	\$0	\$82,500	\$102,500
1717002	Deaf Blind Equipment-FCC	\$0	\$0	\$0	\$0	\$131,148	\$131,148
2222000	DVR/DSBVI IT	\$142,512	\$3,747,486	\$0	\$0	\$0	\$3,889,998
2222013	One Stop American Job Center IT	\$0	\$1,000	\$0	\$0	\$0	\$1,000
2321800	Interpreter Certification	\$0	\$0	\$18,000	\$0	\$17,000	\$35,000
2323000	DVR/DSBVI Non IT	\$0	\$8,595,848	\$0	\$0	\$4,152	\$8,600,000
2323003	Services to Groups	\$0	\$4,900,000	\$0	\$0	\$0	\$4,900,000
2323005	DVR/DSBVI Training	\$0	\$502,000	\$0	\$0	\$0	\$502,000
2323006	DSBVI Field Services	\$2,416,500	\$3,652,229	\$0	\$0	\$0	\$6,068,729
2323007	DVR Field Services	\$8,148,324	\$11,646,793	\$0	\$0	\$0	\$19,795,117

## **805 Department of Rehabilitation Services**

Version	Revision 01				Date submitted	·FO	11/6/2023
Melinda Frue		A4	Ann. 4-:	1-	Kevin Statham, C	1	4.00
2323008	DSBVI Administration	\$154,596	\$254,401	\$0	\$0	\$0	\$408,997
2323009	DVR Administration	\$430,848	\$688,549	\$0		-	\$1,119,397
2323013	One-Stop American Job Center	\$0	\$64,000	\$0 \$0	\$0	\$0	\$64,000
2323033	DVR/DSBVI Student Transition Services	\$0	\$6,900,000	\$0	\$0	\$0	\$6,900,000
2727000	DVR/DSBVI Non Medical Client Services	\$16,667	\$2,000,000	\$0	\$0	\$0	\$2,016,667
2734000	DVR/DSBVI Medical and Direct Client	\$0	\$21,800,000	\$0	\$0	\$0	\$21,800,000
2828001	BEP Blind Vendor Benefits	\$0	\$0		\$0	1 1	\$355,000
2828002	Business Enterprise Program	\$418,128	\$1,761,877	\$0	\$0	\$0	\$2,180,005
3221600	OLBPH Donations IT	\$0	\$0		\$0	\$5,000	\$5,000
3232000	Oklahoma Library for the Bind IT	\$159,000	\$0		\$0	\$0	\$159,000
3232036	AIM Center IT	\$90,000	\$0		\$0	\$50,000	\$140,000
3321600	OLBPH Donations	\$0	\$0		\$0	\$40,000	\$55,000
3333000	Oklahoma Library for the Blind	\$1,756,104	\$0		\$0	\$0	\$1,756,104
3434000	Able Tech	\$91,021	\$0	\$0	\$0	\$0	\$91,021
3535000	Services to the Deaf	\$191,904	\$0		\$0	\$0	\$191,904
3636000	Braille Education	\$60,000	\$0	\$0	\$0	\$0	\$60,000
3838000	DRS Commission	\$85,692	\$0		\$0	\$0	\$85,692
4221201	OSB Career Tech IT	\$0	\$0		\$0		\$3,000
4221600	OSB Donations IT	\$0	\$0	\$5,000		\$20,000	\$25,000
4242000	Oklahoma School for the Blind IT	\$255,381	\$0		\$0	\$73,613	\$328,994
4321200	OSB Revolving	\$0	\$0		\$0	\$15,000	\$15,000
4321201	OSB Career Tech	\$0	\$0			\$7,000	\$13,800
4321600	OSB Donations	\$0	\$0		\$0	\$145,000	\$170,000
4343000	Oklahoma School for the Blind	\$8,558,681	\$6,479	\$0	\$0	\$716,766	\$9,281,926
4343019	OSB ESSER Grant	\$0	\$0		\$0	\$30,000	\$30,000
5221301	OSD Career Tech IT	\$0	\$0		\$0	\$10,000	\$10,000
5221600	OSD Donations IT	\$0	\$0			\$0	\$15,000
5223500	TDD Communications IT	\$0	\$0		\$0	\$0	\$15,000
5252000	Oklahoma School for the Deaf IT	\$546,993	\$0		\$0	\$90,000	\$636,993
5321301	OSD Career Tech	\$0	\$0		\$0	\$30,000	\$30,000
5321600	OSD Donations	\$0	\$0	\$15,000	\$0	\$0	\$15,000
5323500	TDD Communications	\$0	\$0		\$0	1 1	\$385,000
5353000	Oklahoma School for the Deaf	\$10,949,808	\$0		\$0	\$1,391,128	\$12,340,936
5353019	OSD ESSER Grant	\$0	\$0	\$0	\$0	\$30,000	\$30,000
5521600	Hearing Aid Donations	\$0	\$0		\$0	\$125,000	\$125,000
7272000	Disability Determination Services IT	\$0	\$1,605,400	\$0	\$0	\$0	\$1,605,400
7334000	DDS Medical and Transportation	\$0	\$7,400,000	\$0	\$0	\$0	\$7,400,000
7373000	Disability Determination Services	\$334,007	\$39,627,311	\$0	\$0	\$0	\$39,961,318
7434000	DDS EST Medical and Transportation	\$0	\$50,000	\$0	\$0	\$0	\$50,000
7474000	Disability Determination Services EST	\$0	\$8,983,282	\$0	\$0	\$0	\$8,983,282
8282000	DRS Support Services IT	\$0	\$0	\$0	\$0	\$1,900,000	\$1,900,000
8383000	DRS Support Services	\$490,992	\$0		\$0	\$3,567,045	\$4,058,037
8383001	DRS Support Services MSD	\$0	\$0		\$0		\$4,006,000
8383002	DRS Support Services FSD	\$0	\$0		\$0	. ,	\$1,618,007
8383009	Credit Card Participation Program	\$0	\$0				
8383099	Support Services State Funds	\$0	\$0				\$20,000
9528304	LRCPC OSD Elevator Replacement	\$0	\$0				\$2,400,000
9528305	LRCPC OSD Dormitories	\$0	\$0			\$3,354,000	\$3,354,000
9553012	OSD Auditorium Remodel	\$407,214	\$0			\$0	\$407,214
9553013	OSD Canopies for Play Areas	\$300,000	\$0	\$0	\$0	\$0	\$300,000
9553014	OSD Sports Stadium	\$1,800,000	\$0		\$0		\$1,800,000
Total	cribe source of Local funding not included in other categorie	\$38,542,951	\$124,877,448	\$299,800	\$0	\$20,509,359	\$184,229,558

<sup>1.</sup> Please describe source of Local funding not included in other categories: N/A

1515000 state carryover 0.34%; 1534000 state carryover 0.4%; 1717002 FCC non-federal grant 0.64%; 2321800 revolving existing cash 0.08%; 2323000 inter-agency 0.02%; 2828001 BEP vendor benefits 1.73%; 3221600 revolving existing cash 0.02%; 3232036 inter-agency 0.24%; 3321600 revolving existing cash 0.2%; 4221201 inter-agency 0.02%; 4221600 revolving existing cash 0.1%; 4242000 inter-agency 0.36%; 4321200 inter-agency 0.07%; 4321201 inter-agency 0.03%; 4321600 revolving existing cash 0.71%; 4343000 eRate 0.08%; 4343000 misc. revenue 0.01%; 4343000 inter-agency 3.39%; 4343019 inter-agency 0.15%; 5221301 inter-agency 0.05%; 5252000 inter-agency 0.44%; 5321301 inter-agency 0.097%; 5321301 revolving existing cash 0.05%; 5323500 revolving existing cash 0.98%; 5353000 eRate 0.13%; 5353000 misc. revenue 0.05%; 5353000 inter-agency 6.61%; 5353000 surplus .003%; 5353019 inter-agency 0.15%; 5521600 revolving existing cash 0.61%; 8282000 indirect cost recovery 9.26%; 8383000 indirect cost recovery 17.39%; 8383001 indirect cost recovery 19.53%; 8383002 indirect cost recovery 7.89%; 8383009 credit card fees 0.02%; 8383099 state carryover 0.1%; 9528304 inter-agency 11.7%; 9528305 inter-agency 16.35%

	FY'23 Carryover by Funding Source						
Class Fund #	Carryover Class Fund Name	Appropriations	Federal	Revolving	Local <sup>1</sup>	Other <sup>2</sup>	Total
21300	OSD Revolving Fund			\$10,000			\$10,000
21600	Donation Fund			\$295,000			\$295,000
21800	Interpreter Certification Fund			\$17,000			\$17,000
23500	Telecommunications for Hearing Impaired Fund			\$200,000			\$200,000
TOTAL							\$522,000
1. Please desc	ribe source of Local funding not included in other categorie						
2. Please desc	ribe source(s) and % of total of "Other" funding if applicabl	e: N/A				•	

<sup>2.</sup> Please describe source(s) and % of total of "Other" funding if applicable for each department:

## **805 Department of Rehabilitation Services**

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## What changes did the agency make between FY'23 and FY'24?

### 1.) Are there any services no longer provided because of budget cuts?

Services continue to be provided for existing clients with barriers to employment. Priority group 1 was opened during SFY-23; however, through order of selection new applicants are placed on a wait list for services in Priority Groups 2 and 3.

### 2.) What services are provided at a higher cost to the user?

DRS is not permitted to cap or limit services needed by current clients in order to reach their employment goals. Instead DRS must control costs, implement state budget reductions and absorb inflationary increases in goods and services by delaying services to new applicants starting with those whose disabilities are determined to be least significant.

### 3.) What services are still provided but with a slower response rate?

Priority Group 1 was opened February 15, 2023. Priority Groups 2 and 3 remained closed as new applicants were placed on a wait list for services; however, the waiting list continued to be worked. During SFY-2023 there were 2,055 participants removed from the waiting list to receive services.

## 4.) Did the agency provide any pay raises that were not legislatively/statutorily required?

DRS processed the following pay raises this past year: 10% raise eff 7/1/22 for all positions except contract instructional staff; competitive promotion 24, skill based pay upon receiving CRC certification 5, unclassified appointments/adjustments 9; reallocation 1; career progression 44 including 21 for DDS which is federally funded.

	FY'25 Requested Funding By Department and Source						
Dept.#	Department Name	Appropriations	Federal	Revolving	Other <sup>1</sup>	Total	% Change
1141000	DVR/DSBVI SSA Reimbursement	\$0	\$0	\$0	\$0	\$0	#DIV/0!
1215000	Older Blind IT	\$42,996	\$0		\$0	\$42,996	0.00%
1414000	Independent Living	\$37,635	\$338,717	\$0	\$0	\$376,352	0.00%
1515000	Older Blind	\$657,948	\$332,076	\$0	\$70,000	\$1,060,024	0.00%
1534000	Older Blind Medical and Direct Client	\$0	\$20,000	\$0	\$82,500	\$102,500	0.00%
1717002	Deaf Blind Equipment-FCC	\$0	\$0	\$0	\$131,148	\$131,148	0.00%
2222000	DVR/DSBVI IT	\$142,512	\$3,747,486		\$0	\$3,889,998	0.00%
2222013	One Stop American Job Center IT	\$0	\$1,000	\$0	\$0	\$1,000	0.00%
2321800	Interpreter Certification	\$0	\$0	\$18,000	\$17,000	\$35,000	0.00%
2323000	DVR/DSBVI Non IT	\$4,100,000	\$8,595,848	\$0	\$4,152	\$12,700,000	47.67%
2323003	Services to Groups	\$0	\$4,900,000	\$0	\$0	\$4,900,000	0.00%
2323005	DVR/DSBVI Training	\$0	\$502,000	\$0	\$0	\$502,000	0.00%
2323006	DSBVI Field Services	\$2,416,500	\$3,652,229	\$0	\$0	\$6,068,729	0.00%
2323007	DVR Field Services	\$8,148,324	\$11,646,793	\$0	\$0	\$19,795,117	0.00%
2323008	DSBVI Administration	\$154,596	\$254,401	\$0	\$0	\$408,997	0.00%
2323009	DVR Administration	\$430,848	\$688,549	\$0	\$0	\$1,119,397	0.00%
2323013	One-Stop American Job Center	\$0	\$64,000	\$0	\$0	\$64,000	0.00%
2323033	DVR/DSBVI Student Transition Services	\$0	\$6,900,000	\$0	\$0	\$6,900,000	0.00%
2727000	DVR/DSBVI Non Medical Client Services	\$16,667	\$2,000,000	\$0	\$0	\$2,016,667	0.00%
2734000	DVR/DSBVI Medical and Direct Client	\$0	\$36,948,826	\$0	\$0	\$36,948,826	69.49%
2828001	BEP Blind Vendor Benefits	\$0	\$0	\$0	\$355,000	\$355,000	0.00%
2828002	Business Enterprise Program	\$418,128	\$1,761,877	\$0	\$0 ¢r.000	\$2,180,005	0.00%
3221600	OLISH Donations IT	\$0	\$0		\$5,000	\$5,000	0.00%
3232000	Oklahoma Library for the Bind IT	\$159,000	\$0		\$0	\$159,000	0.00%
3232036 3321600	AIM Center IT  OLBPH Donations	\$90,000 \$0	\$0 \$0		\$50,000 \$40,000	\$140,000 \$55,000	0.00% 0.00%
3333000			\$0 \$0				0.00%
3434000	Oklahoma Library for the Blind Able Tech	\$1,756,104 \$91,021	\$0 \$0		\$0 \$0	\$1,756,104 \$91,021	0.00%
3535000	Services to the Deaf	\$191,904	\$0 \$0		\$0 \$0	\$191,904	0.00%
3636000	Braille Education	\$60,000	\$0 \$0		\$0 \$0	\$60,000	0.00%
3838000	DRS Commission	\$85,692	\$0 \$0		\$0 \$0	\$85,692	0.00%
4221201	OSB Career Tech IT	\$03,032	\$0		\$3,000	\$3,000	0.00%
4221600	OSB Donations IT	\$0	\$0		\$20,000	\$25,000	0.00%
4242000	Oklahoma School for the Blind IT	\$255,381	\$0		\$73,613	\$328,994	0.00%
4321200	OSB Revolving	\$0	\$0		\$15,000	\$15,000	0.00%
4321200	OSB Career Tech	\$0	\$0		\$7,000	\$13,800	0.00%
4321600	OSB Donations	\$0	\$0		\$145,000	\$170,000	0.00%
4343000	Oklahoma School for the Blind	\$8,823,681	\$6,479		\$716,766	\$9,546,926	2.86%
4343019	OSB ESSER Grant	\$0	\$0		\$30,000	\$30,000	0.00%
5221301	OSD Career Tech IT	\$0	\$0		\$10,000	\$10,000	0.00%
5221600	OSD Donations IT	\$0	\$0		\$0	\$15,000	0.00%
5223500	TDD Communications IT	\$0	\$0		\$0	\$15,000	0.00%
5252000	Oklahoma School for the Deaf IT	\$546,993	\$0		\$90,000	\$636,993	0.00%
5321301	OSD Career Tech	\$0	\$0		\$30,000	\$30,000	0.00%
5321600	OSD Donations	\$0	\$0	\$15,000	\$0	\$15,000	0.00%
5323500	TDD Communications	\$0	\$0		\$200,000	\$385,000	0.00%
5353000	Oklahoma School for the Deaf	\$11,294,808	\$0		\$1,391,128	\$12,685,936	2.80%
5353019	OSD ESSER Grant	\$0	\$0		\$30,000	\$30,000	0.00%
5521600	Hearing Aid Donations	\$0	\$0		\$125,000	\$125,000	0.00%
7272000	Disability Determination Services IT	\$0	\$1,605,400		\$0	\$1,605,400	0.00%
7334000	DDS Medical and Transportation	\$0	\$7,400,000	\$0	\$0	\$7,400,000	0.00%
7373000	Disability Determination Services	\$1,192,007	\$39,627,311	\$0	\$0	\$40,819,318	2.15%
7434000	DDS EST Medical and Transportation	\$0					0.00%
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### **FY 2025 Budget Performance Review** 805 Department of Rehabilitation Services Version Revision 01 Date submitted 11/6/2023 Melinda Fruendt, Director Kevin Statham, CFO 7474000 Disability Determination Services EST \$0 \$8,983,282 \$0 \$8.983.282 0.00% \$0 8282000 **DRS Support Services IT** \$0 \$0 \$0 \$1,900,000 \$1,900,000 0.00% \$3,567,045 \$4.058.037 8383000 DRS Support Services \$490.992 \$0 \$0 0.00% \$0 \$0 \$4,006,000 8383001 **DRS Support Services MSD** ŚC \$4.006.000 0.00% 8383002 **DRS Support Services FSD** \$0 \$0 \$0 \$1,618,007 \$1,618,007 0.00% 8383009 \$0 \$0 \$0 0.00% Credit Card Participation Program \$3.000 \$3.000 8383099 Support Services State Funds \$0 \$0 \$0 \$20,000 \$20,000 0.00% 9528304 LRCPC OSD Elevator Replacement \$0 \$0 \$0 \$2,400,000 \$2,400,000 0.00% 9528305 LRCPC OSD Dormitories \$0 \$0 \$0 \$3,354,000 \$3,354,000 0.00% 9553012 OSD Auditorium Remodel \$407,214 \$0 \$0 \$0 \$407,214 0.00% \$0 9553013 \$300,000 \$0 \$0 \$300,000 OSD Canopies for Play Areas 0.00%

1. Please describe source(s) and % of total of "Other" funding for each department:

**OSD Sports Stadium** 

9553014

Total

1515000 state carryover 0.34%; 1534000 state carryover 0.4%; 1717002 FCC non-federal grant 0.64%; 2321800 revolving existing cash 0.08%; 2323000 inter-agency 0.02%; 2828001 BEP vendor benefits 1.73%; 3221600 revolving existing cash 0.0%; 3232036 inter-agency 0.24%; 3321600 revolving existing cash 0.2%; 4221201 inter-agency 0.02%; 4221600 revolving existing cash 0.1%; 4242000 inter-agency 0.36%; 4321200 inter-agency 0.07%; 4321201 inter-agency 0.03%; 4321600 revolving existing cash 0.71%; 4343000 exist 0.08%; 4343000 misc. revenue 0.01%; 4343000 inter-agency 0.38%; 4343001 inter-agency 0.15%; 521301 inter-agency 0.05%; 5252000 inter-agency 0.44%; 5321301 inter-agency 0.097%; 5321301 revolving existing cash 0.05%; 5325300 revolving existing cash 0.98%; 5353000 exist 0.38%; 5353000 misc. revenue 0.05%; 5353000 inter-agency 0.61%; 5353000 surplus .003%; 5353001 inter-agency 0.15%; 5521600 revolving existing cash 0.61%; 8282000 indirect cost recovery 9.26%; 8383000 indirect cost recovery 17.39%; 8383001 indirect cost recovery 19.53%; 8383002 indirect cost recovery 7.89%; 8383009 exidit card fees 0.02%; 8383099 state carryover 0.1%; 9528304 inter-agency 11.7%; 9528305 inter-agency 16.35%

\$1,800,000

\$44,110,951

\$0

\$140,026,274

\$0

\$299,800

\$0

\$20,509,359

\$1,800,000

\$204,946,384

0.00%

11.25%

	FY'25 Top Five Operational Appropriation Funding Requests						
Request by Priority	Request Description	Appropriation Request Amount (\$)					
Request 1:	DVR/DSBVI State Match - FY24 Supplemental request for \$3,100,000						
Request 2:	DVR/DSBVI - Maintain necessary state match and maintenance of effort funding associated with Title I federal funds	\$4,100,000					
Request 3:	OSB - Annual maintenance request	\$265,000					
Request 4:	OSD - Annual maintenance request	\$345,000					
Request 5:	DDS - State funding to offset the federal unallowable portion of Pathfinder	\$858,000					
	Top Five Request Subtotal:	\$5,568,000					
Total Increase	e above FY-24 Budget (including all requests)	\$ 5,568,000					
Difference be	tween Top Five requests and total requests:	\$0					

## Does the agency have any costs associated with the Pathfinder retirement system and federal employees?

The majority of funding for DRS comes from Federal Programs and 69% of the DRS employees are paid utilizing federal funds. Currently, 36% of these employees are subject to the Pathfinder system. Through attrition it is expected that this percentage will only increase. The employer portion paid under account code 513300 to the state's defined benefit plan (OPERS) for employees participating in the state's defined contribution plan (Pathfinder) is anticipated to increase at the agency level from \$970k in FY21 to \$2.8 mil by FY28 as new employees are hired. Because this is an unallowable expenditure on federal grants, any dollars expended under 513300 cannot be drawn on the Basic Support and Social Security Disability grants and also cannot be used as state match for Basic Support. This requires an equivalent amount of state dollars to cover the expenditure for Basic Support and DDS. Based on hiring trends, anticipated additional state dollars will be required the following years for both Basic Support and DDS: FY25 \$1.52 mil; FY26 \$1.72 mil; FY27 \$1.93 mil; FY28 \$2.13 mil; and FY29 \$2.34 mil. In addition, all expenditures for 513300 are excluded from indirect cost recovery resulting in an additional loss of federal dollars and possible increase to future indirect cost rates.

## How would the agency be affected by receiving the same appropriation for FY '25 as was received in FY '24? (Flat/ 0% change

As a result of the 3.95% appropriation reduction in SFY-21, Oklahoma forfeited \$5.7 million in unmatched funds from the FFY-2020 grant, \$6.6 million from the FFY-2021 grant; and \$10.1 million from the FFY-2022 grant as well as a \$474k MOE penalty. DRS received appropriations of \$650k in SFY-23 to meet MOE for FFY-2023 but forfeited \$11.3 million in unmatched funds, and will forfeit \$11.4 million in unmatched funds from the FFY-2024 grant without a supplemental appropriation. Flat appropriations for SFY-25 would result in forfeiting appx. \$11.4 million in unmatched funds from the FFY-2025 grant as well.

Annually, OSB and OSD are faced with scheduled increases to teacher salaries and do not receive funding from local ad valorem taxes or the State Department of Education funding formula to compensate for these additional costs. Without the annual maintenance funding and information technology increases for both schools, the school's operational budgets would be reduced to provide for the increases in teacher salary.

## How would the agency handle a 2% appropriation reduction in FY '25?

Because we must provide a 21.3% funding match to be eligible to receive the 78.7% allotment of federal funds under Basic Support, a 2% loss of state appropriations would result in forfeiting appx. \$12.1 million federal funds and incur a MOE penalty of \$300k. In addition, OSB and OSD funding would be reduced by a total of \$456k. As a result, the following actions would be taken:

- 1 Holding and/or elimination of vacancies
- 2 Reduction in travel, supplies, printing, and equipment
- 3 Reduction in client services

Is the agency seeking any fee increases for FY '25?		
	Fee Increase	Statutory change required?
	Request (\$)	(Yes/No)
Increase 1 No fees increases are anticipated		
Increase 2		
Increase 3		

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 Melinda Fruendt, Director
 Kevin Statham, CFO

	What are the agency's top 2-3 capital or technology (one-time) requests, if applicable?		
Description	of request in order of priority	Appropriated	Submitted to LRCPC?
Description	or request in order or priority	Amount (\$)	(Yes/No)
Priority 1	OSB New Cafeteria	\$6,500,000	Yes
Priority 2	OSB Auditorium Remodel	\$877,000	Yes
Priority 3	OSB Boys Dormitory Remodel	\$644,000	Yes

		Federal Fund	ds				
CFDA	Federal Program Name	Agency Dept. #	FY 24 budgeted	FY 23	FY 22	FY 21	FY 20
84.126	Voc Rehabilitation Grant (Basic Support, Title I) Formula grant from U.S. Dept of Ed; 21.3% state match Provides assistance to individuals with disabilities statewide to obtain gainful employment in careers of their choice.	2222000; 2222013; 2323000; 2323003; 2323005; 2323006; 2323007; 2323008; 2323009; 2323013; 2323033; 2727000; 2734000; 2828002	\$42,191,536	\$34,708,548	\$35,220,408	\$32,313,553	\$38,156,350
93.369	Independent Living Formula grant from U.S. Dept of Ed; 10% state match Provides services to severely disabled persons allowing them to function more independently within the home and community. independently within the home and the community.	1214000; 1414000	\$338,717	\$458,814	\$288,557	\$383,385	\$301,965
84.060A	Indian Ed Grant Formula Grant from U.S. Dept of Ed; no state match Provides funds to meet the unique cultural, language, and educational needs of Indian students.	4343000	\$6,479	\$21,419	\$0	\$0	\$0
84.177	IL Services for Older Individuals Who Are Blind Formula grant from U.S. Dept of Ed; 10% state match Provides independent living skills and other services to blind and severely visually impaired individuals age 55 and older.	1215000; 1515000; 1534000	\$352,076	\$386,173	\$269,323	\$387,187	\$294,864
84.187	Supported Employment Formula grant from U.S. Dept of Ed; 10% state match on the 50% of award set aside for youth Provides services leading to competitive employment integrated jobs in the community for individuals who have severe developmental and/or mental disabilities and competitive employment has not occurred.	2727000	\$300,000	\$300,000	\$300,000	\$300,000	\$300,000
84.426	Randolph-Sheppard Financial Relief and Restoration Payments (FRRP) Formula grant from U.S. Dept of Ed; no state match Provides one-time financial relief and restoration payment to BEP Licenses Managers to offset losses that occurred during calendar year 2020 due to Covid.	2828003	\$0	\$9,589	\$103,493	\$158,873	\$0
96.001	SSA Disability Program Program income/reimbursement from Social Security Administration Reimbursement is based on successful rehabilitation of social security recipients.	1141000	\$3,300,000	\$3,795,018	\$2,878,328	\$2,910,974	\$1,588,930
96.001	SSA Disability Program  Formula grant from Social Security Admin; no state match Provides determination of medical eligibility for Social Security Disability and Supplemental Security Income Programs.	7272000; 7373000; 7474000	\$57,665,993	\$47,289,516	\$45,699,697	\$45,663,296	\$44,619,093

## Federal Government Impact

## 1.) How much federal money received by the agency is tied to a mandate by the Federal Government?

The money received for Basic Support is part of an entitlement grant that supports the activities of the 1973 Rehabilitation Act reauthorized as the Workforce Innovation and Opportunity Act. The level of support provided to the State of Oklahoma is 78.7% with a 21.3% State match. Funds supporting the Independent Living and Independent Living for the Older Blind are provided at a level of 90% with a 10% State match. Supported Employment funds are provided to serve the most severely disabled, with a 10% state match required on 50% of the award set aside for youth.

The Social Security Administration utilizes a Designated State Unit to adjudicate disability claims. The Department of Rehabilitation Services is the DSU for the SSA and the federal funding level is 100%.

## 2.) Are any of those funds inadequate to pay for the federal mandate?

SSA funds DRS's Disability Determination Services based on caseload work. The funding from SSA is adequate. As for Basic Support, Independent Living, Independent Living for the Older Blind, and Supported Employment, the funding is not adequate. According to the latest census data, there are 671,748 Oklahomans with disabilities. When all priority groups are open, DRS is able to serve about 18,000 cases for the year; however, that number decreases when order of selection is in place.

## 3.) What would the consequences be of ending all of the federal funded programs for your agency?

Individuals with disabilities would not receive services provided by DRS. The scope of services includes the daily support provided through the social security disability insurance program and the training or retraining to become employed. Either program provides vital services to support and restore individual's lives as they work to overcome any limitation as a result of their disability.

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## 4.) How will your agency be affected by federal budget cuts in the coming fiscal year?

The ratio of available funding is \$4 federal dollars to every \$1 dollar of state matching funds. Federal funds from the Basic Support (Title I) grant through U.S. Dept of Ed. are contingent upon the State of Oklahoma providing the minimum 21.3% funding match to be eligible to receive the full 78.7% allotment of federal funding. Increased funding maximizes services to Oklahomans with disabilities, enhancing their opportunity to become self-sufficient through working and becoming independent in their homes and communities. This means more Oklahomans can terminate their dependence on state and federal programs and move toward becoming taxpayers, which positively impacts the stability of the Oklahoma economy. As a result of the 3.95% appropriation reduction in SFY-21, Oklahoma forfeited \$5.7 million in unmatched funds from the FFY-2022 grant as well as a \$474k MOE penalty. DRS received appropriations of \$650k in SFY-23 to meet MOE for FFY-2023 but forfeited \$11.3 million in unmatched funds, and will forfeit \$11.4 million in unmatched funds from the FFY-2024 grant without a supplemental appropriation. The \$3.1 million supplemental request in VR/SBVI for SFY-2024 and \$4.1 million request for SFY-2025 would prevent the State of Oklahoma from forfeiting federal funds from the 2024 and 2025 grants.

## 5.) Has the agency requested any additional federal earmarks or increases?

The agency has not applied for additional federal dollars.

		FY 2024 Budgete	ed FTE				
Division #	Division Name	Supervisors	Non-Supervisors	\$0 - \$35 K	\$35 K - \$70 K	\$70 K - \$100K	\$100K+
11-36	Voc Rehab/Services for the Blind and Visually Impaired	65.0	278.0	16.1	259.9	66.0	1.0
42-43	Oklahoma School for the Blind	12.0	88.0	19.0	71.0	9.0	1.0
52-55; 95	Oklahoma School for the Deaf	15.0	115.0	50.0	70.0	9.0	1.0
72-74	Disability Determination Services	55.6	294.4	-	184.0	123.0	43.0
38; 82-83	Administration (Support Services)	26.0	51.8	2.0	47.8	21.0	7.0
Total		173.6	827.2	87.1	632.7	228.0	53.0

	FTE History by Fiscal Year						
Division #	Division Name	FY 2024 Budgeted	FY 2024 YTD	FY 2023	FY 2022	FY 2021	FY 2016
11-36	Voc Rehab/Services for the Blind and Visually Impaired	343.0	273.1	273.0	293.3	306.7	350.9
42-43	Oklahoma School for the Blind	100.0	95.3	93.4	94.9	91.4	85.1
52-55; 95	Oklahoma School for the Deaf	130.0	104.2	104.6	105.3	114.7	113.5
72-74	Disability Determination Services	350.0	334.4	325.8	350.8	337.8	320.1
38; 82-83	Administration (Support Services)	77.8	68.9	69.5	72.3	72.7	71.2
Total		1000.8	875.9	866.3	916.6	923.3	940.8

Performance N	/leasure Re	<i>i</i> ew				
Vocational Rehabilitation and Services for the Blind and Visually Impaired		FY 2023	FY 2022	FY 2021	FY 2020	FY 2019
Division of Vocational Rehabilitation/Services for Blind and Visually Impaired						
1. Cases served (FY 21 and prev FYs reported as # Clients Served)		13,363	13,665	11,887	11,532	15,225
2. Program applications		4,260	4,632	3,549	3,868	4,424
3. Employment plans completed		2,119	3,227	2,329	2,420	3,964
4. Employment outcomes achieved		1,055	1,158	956	1,310	1,115
5. Average yearly earnings	\$	28,414	26,795	\$ 25,397	\$ 24,558	\$ 23,409
6. Average cost of services per client	\$	13,180	12,522	\$ 12,765	\$ 10,609	\$ 10,145
7. Average yearly taxes paid (based on 15% tax rate)	\$	4,262	4,019	\$ 3,810	\$ 3,684	\$ 3,511
data is for SFY						
Oklahoma Library for the Blind and Physically Handicapped						
1. Services Provided						
A. OLBPH patrons		4,962	4,510	5,072	5,385	4,798
B. Books circulated daily to patrons		1,412	1,321	488	569	580
C. Books received weekly by patrons		6,763	6,605	2,375	2,726	2,913
D. Daily inquiries		160	277	120	130	150
2. Accessible Instructional Materials (AIM) Center						
A. Children served		1,078	1,301	1,126	1,285	1,158
<b>B.</b> Average days for child to receive in-house books		1	1	2	1	1
•						28 for book or
C. Average days for child to receive ordered Braille		28	42 to 56	30	42	electronicall
D. Average days for child to receive ordered large print		14	14 to 24	14	14	14
E. Total books/items in collection		6,333	7,014	8,080	8,560	2,686 titles/10,836 product
F. New Braille books purchased		34	9	30	22	9 titles/16 electronic file
G. New large print books purchased		71	120	229	160	216
H. New A&E's purchased		4,631	3,512	2,766	3,105	1,188
3. Federal Quota Funds (Previous School Year)						
A. Children eligible for textbooks		830	870	875	875	819
B. Funding	\$	405,479	\$ 407,807	\$ 366,403	\$ 287,501	\$ 287,501

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Date submitted 11/6/2023 Melinda Fruendt, Director Kevin Statham, CFO Oklahoma School for the Blind FY 2023 FY 2022 FY 2021 FY 2020 FY 2019 1. Numbers of seniors 11 11 2. Seniors graduating 11 11 3. Graduation rate at OSB 100% 100% 100% 1009 100% 4. Number of students taking the ACT \* 5. Average ACT score \* 17 19 18 6. Post graduate summary a. Currently attending college/Vo-tech b. Employed c. Unemployed (includes stay-at-home housewives) d. VR/VS Transition program e. Unavailable for survey 7. School census a. Residential students 61 61 **b.** Day students 30 24 29 25 31 c. Students enrolled for the year 86 85 90 83 94 d. Counties served 77 77 77 77 60 e. Students with multiple disabilities 13 f. Teacher to student ratio 1 to 4 1 to 4 1 to 4 1 to 1 to 4 g. Direct care specialist to student ratio 1 to 4 h. Summer school students \* 60 58 63 65 i. Days of summer school \* 10 8. Outreach program 4.522 a. Direct services 5.008 4 505 5 2 1 2 8,410 b. Consultations and evaluations 475 140 152 200 212 c. Services to families 130 144 157 1401 1392 d. Services to schools 401 412 335 2041 1472 e. Services to organizations 1141 1658 FY20--No summer school and no ACT due to Covid Oklahoma School for the Deaf FY 2023 FY 2022 FY 2021 FY 2019 FY 2020 1. Numbers of seniors 16 10 11 2. Seniors graduating 16 10 11 3. Graduation rate at OSD 100.0% 100.0% 100.0% 100.0% 89.0% 4. Number of students taking the ACT \* 11 12 5. Average ACT score \* 16 15 15 12 6. Post graduate summary a. Currently attending college/Vo-tech b. Employed c. Unemployed (includes stay-at-home housewives) d. VR/VS Transition program e. Unavailable for survey 7. School census a. Residential students 67 84 22 53 b. Day students 44 30 32 97 c. Students enrolled for the year 118 95 137 112 77 77 d. Counties served 77 77 53 e. Students w/multiple disabilities 10 11 10 11 f. Teacher to student ratio 1 to 4 1 to 4 1 to 4 1 to 4 1 to 5 g. Direct care specialist to student ratio 1 to 4 1 to 4 1 to 4 h. Summer school students \* 97 95 70 97 i. Days of summer school \* j. Satellite preschool programs k. Students in satellite preschool programs 14 21 22 8. Outreach program a. Direct services 29.428 27.396 Reporting data b. Consultations and evaluations 2.648 2.466 changed to number of c. Services to families 14 129 13,150 indiv served beginning d. Services to schools 8,827 8.219 with FY21 data e. Services to organizations 3,824 3,561 9. Individuals served a. All students served (OSD students at Sulphur, Chickasha & Edmond; external services; FEELS family engagement & early learning support; and summer camp) 621 494 385 b. Oklahoma Educational Interpreter Training Institute (OEITI) 144 c. ASL family and community classes (incl 428,551 online out of state/country) 452,934 114,754 11,720 d. Telecommunications Equipment Distribution Program 120 107 168 Equipment distribution Senior citizens hearing aid Fund 235 182 177 197 Senior citizens hearing aid donations Fund 216 180 155 202 Children's hearing aid Speech equipment Loaner equipment FY20--No summer school and no ACT due to Covid Disability Determination Serv ices (DDS) FY 2023 FY 2021 FY 2019 FY 2022 FY 2020 1. Budgeted workload 88,122 51,759 79.032 71,605 56,102 2. Disability benefits cases completed 55,489 56,102 79,032 71,605 89,997 3. Processed budgeted workload 100.0% 100.09 102.1% 93.3% 100.0% 4. Performance indicators a. Decision accuracy rate Oklahoma 97.7% 93.7% 95.3% 92.4% 96.1% b. Decision accuracy rate national 97.5% 97.1% 93.5% 96.99 94.3% c. Processing time (days of receipt) 122.8 109.9 159.7 95.4 89.9 ed on FFY. Current year is estimated as of 9/5/23; prior years are actual.

## **805 Department of Rehabilitation Services**

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Revolving Funds (200 Series Funds)								
Please provide fund number, fund name, description, and revenue source	FY'21-23 Avg. Revenues	FY'21-23 Avg. Expenditures	June '23 Balance					
Fund 205 School for the Blind/Deaf Revolving Fund	4-	4-	4					
Revenue from tax refund donations, to fund programs for OSB and OSD.	\$0	\$0	\$21,661					
Fund 212 OK School for the Blind Revolving Fund								
Revenue from Career Technology and income from land; provides special educational services for OSB. (Also revenue received in previous years from Medicaid for OSB medical services.)	\$24,713	\$4,085	\$137,406					
Fund 213 OK School for the Deaf Revolving Fund								
Revenue from Career Technology; provides special educational services for OSD. (Also revenue received in previous years from Medicaid for OSD medical services.)	\$21,988	\$14,570	\$377,214					
Fund 216 Donation Fund								
Revenue from donations for OSB, OSD, Sr Citizen Hearing Aids (OSD), Oklahoma Library for the Blind, and DVR/DSBVI; for the benefit of each as received.	\$262,308	\$151,604	\$1,116,952					
Fund 218 Interpreter Certification Fund								
Revenue from fees; provides financial support for the Interpreter Certification Program.	\$17,073	\$15,761	\$31,354					
Fund 283 LRCPC								
Revenue for capital projects awarded by Long-Range Capital Planning Commission	\$0	\$0	\$0					
Fund 235 Telecommunications for Hearing Impaired Fund								
Revenue from telecommunications tax on land lines; funds adaptive equipment and hearing aids for deaf and hard of hearing individuals, primarily senior citizens.	\$163,315	\$224,026	\$569,036					

List each agency location, then report the number of employees associated with that location in the tele specified location" to account for remote employees not associated with a site. Use actual current employees.  Agency Location / Address  VR/SBVI 1400 Hoppe Boulevard  VR/SBVI 1121 N. Spurgeon  Altus  VR/SBVI 1121 N. Spurgeon  Altus  VR/SBVI 333 W Main Street  Ardmore  VR/SBVI 210 NE Washington Boulevard  VR/SBVI 1000 W Choctaw  VR/SBVI 1223 W. Blue Starr Drive  Claremore	City County  Pontotoc Jackson Woods Carter Washington Grady Rogers	Onsite (5 days onsite, rarely remote)  13 3 2 3 2 4	Full-time and  Hybrid (2-4 days onsite weekly)  6 1 0 0	Remote (1 day or less weekly onsite)  2 0 0 0	Total Employees
Agency Location / Address         C           VR/SBVI 1400 Hoppe Boulevard         Ada           VR/SBVI 1121 N. Spurgeon         Altus           VR/SBVI 1040 8th Street         Alva           VR/SBVI 333 W Main Street         Ardmore           VR/SBVI 210 NE Washington Boulevard         Bartlesville           VR/SBVI 1000 W Choctaw         Chickasha	Pontotoc Jackson Woods Carter Washington Grady Rogers	(5 days onsite, rarely remote)  13 3 2 3 2	Hybrid (2-4 days onsite weekly)  6 1 0	Remote (1 day or less weekly onsite)  2  0	Total Employees
VR/SBVI 1400 Hoppe Boulevard         Ada           VR/SBVI 1121 N. Spurgeon         Altus           VR/SBVI 1040 8th Street         Alva           VR/SBVI 333 W Main Street         Ardmore           VR/SBVI 210 NE Washington Boulevard         Bartlesville           VR/SBVI 1000 W Choctaw         Chickasha	Pontotoc Jackson Woods Carter Washington Grady Rogers	(5 days onsite, rarely remote)  13 3 2 3 2	(2-4 days onsite weekly)  6 1 0 0	(1 day or less weekly onsite)  2 0 0	21
VR/SBVI 1121 N. Spurgeon         Altus           VR/SBVI 1040 8th Street         Alva           VR/SBVI 333 W Main Street         Ardmore           VR/SBVI 210 NE Washington Boulevard         Bartlesville           VR/SBVI 1000 W Choctaw         Chickasha	Jackson Woods Carter Washington Grady Rogers	3 2 3 2	1 0 0	0	
VR/SBVI 1040 8th Street         Alva           VR/SBVI 333 W Main Street         Ardmore           VR/SBVI 210 NE Washington Boulevard         Bartlesville           VR/SBVI 1000 W Choctaw         Chickasha	Woods Carter Washington Grady Rogers	2 3 2	0	0	4
VR/SBVI 333 W Main Street Ardmore VR/SBVI 210 NE Washington Boulevard Bartlesville VR/SBVI 1000 W Choctaw Chickasha	Carter Washington Grady Rogers	3 2	0		
VR/SBVI 210 NE Washington Boulevard Bartlesville VR/SBVI 1000 W Choctaw Chickasha	Washington Grady Rogers	2		0	2
VR/SBVI 1000 W Choctaw Chickasha	Grady Rogers		0		3
,	Rogers	4		0	2
VR/SBVI 223 W. Blue Starr Drive Claremore			0	0	4
	Charles	4	0	0	4
VR/SBVI 1105 W Main Duncan	Stephens	2	0	0	2
VR/SBVI 1422 N. 5th Durant Durant	Bryan	2	0	0	2
VR/SBVI 235 W. Dennis Street Edmond	Oklahoma	6	2	0	8
VR/SBVI 124 N. Oakwood Road Enid	Garfield	1	1	0	2
VR/SBVI 611 W. Maine Enid	Garfield	6	0	0	6
VR/SBVI 508 N. Roosevelt Guymon	Texas	1	0	0	1
VR/SBVI 513 E. Washington Idabel	McCurtain	3	1	0	4
VR/SBVI 1802 N.W. Ferris Avenue Lawton	Comanche	8	4	2	14
VR/SBVI 321 S. Third McAlester	Pittsburg	6	2	0	8
VR/SBVI 200 I Street NE Miami	Ottawa	3	0	0	3
VR/SBVI 1104 S Air Depot Blvd Midwest City	Oklahoma	3	3	0	6
VR/SBVI 733 S. 32nd Street Muskogee	Muskogee	4	3	0	7
VR/SBVI 2227 W. Lindsey Norman	Cleveland	6	3	0	9
VR/SBVI 2401 NW 23rd Street Oklahoma City	Oklahoma	14	12	3	29
VR/SBVI 300 NE 18th Oklahoma City	Oklahoma	9	11	3	23
VR/SBVI 3325 N. Lincoln Blvd Oklahoma City	Oklahoma	5	1	0	6
VR/SBVI 5005 N Lincoln Boulevard Oklahoma City	Oklahoma	5	4	0	9
VR/SBVI 5813 S Robinson Avenue Oklahoma City	Oklahoma	7	6	0	13
VR/SBVI 1601 S. Wood Drive Okmulgee	Okmulgee	1	0	0	1
VR/SBVI 1801 E. 4th Okmulgee	Okmulgee	2	0	0	2
VR/SBVI 400 E Central Avenue Ponca City	Kay	1	0	0	1
VR/SBVI 1507 South McKenna Poteau	LeFlore	1	2	0	3
VR/SBVI 3004 E. 6th Stillwater	Payne	0	3	1	4
VR/SBVI 1295 Skill Center Circle Tahlequah	Cherokee	2	0	0	2
VR/SBVI 700 S 9th Street Tecumseh	Pottawatomie	1	0	0	1
VR/SBVI 444 S Houston Avenue Tulsa	Tulsa	2	0	0	2
VR/SBVI 8740 E. 11th Street Tulsa	Tulsa	0	4	0	4
VR/SBVI 907 S Detroit Avenue Tulsa	Tulsa	29	14	2	45
VR/SBVI 1501 Lera Drive Weatherford	Custer	3	2	0	5
VR/SBVI 2411 Williams Avenue Woodward	Woodward	2	0	0	2
OSB 3300 Gibson Street Muskogee	Muskogee	94	2	0	96
OSD 1100 E Oklahoma Avenue Sulphur	Murray	95	0	8	103
DDS 9801 North Kelley Avenue Oklahoma City	Oklahoma	66	21	220	307
DDS 4750 S. Garnett Rd Tulsa	Tulsa	1	2	2	5
VR/SBVI and SS Admin 3535 NW 58th Street Oklahoma City	Oklahoma	19	33	28	80
Oklahoma City	Oklanollia	1 13	Total Agency		855