

ODMHSAS ACCOMPLISHMENTS 2021



OKLAHOMA
Mental Health &
Substance Abuse

ORGANIZATIONAL CULTURE:

For two consecutive years, ODMHSAS was named one of Oklahoma's Top Workplaces by The Daily Oklahoman. The significance of this accomplishment in both 2020 and 2021 can not be underscored enough because it's based solely on feedback from a privately facilitated employee engagement survey where 70% of our employees responded. It's our employees living our mission that makes ODMHSAS a Top Workplace in Oklahoma.



SAVINGS AND EFFICIENCIES:

ODMHSAS is charged to serve the entire population of Oklahoma through prevention, treatment, and recovery support services. Operating in the most efficient and effective way is critical to achieve success. Our efforts to enhance system savings and efficiencies in 2021 included:



Implemented an Institute for Mental Disease waiver that has increased access to inpatient, residential, and crisis treatment services while allowing opportunities for additional third-party billing revenue.



Increased use of mobile technology to provide services that has led to improved productivity, enhanced billing revenue, decreased no-show rates, and reduced mileage reimbursement to law enforcement.



Reduced statewide fleet by 20 vehicles.



Reduced administrative overhead costs to 2%.



Continued to manage the Medicaid behavioral health program growth rate with extreme precision by investing in evidenced-based treatment services that produce desired outcomes such as:



Reduced the continual use of psychiatric inpatient beds by 21%.



Reduced the prevalence of Emergency Room visits by 14%.



Achieved a net-savings of \$2M through a shift in outcome-based reimbursement.

TREATMENT SERVICES:

ODMHSAS has begun a transformative process to build a comprehensive crisis response continuum statewide. Significant achievements to date include:



Created immediate access to residential substance abuse treatment beds through a streamlined Medicaid eligibility process and an electronic bed availability report.



Increased the number of Medication Assisted Treatment (MAT) services to approximately 6,000 additional Oklahomans and are rapidly increasing partnerships with county jails to expand MAT access even further.



Developed and launched a statewide alternative to law enforcement transportation service for those experiencing emotional distress helping more than 1,000 Oklahomans safely and respectfully access inpatient treatment beds since November 1.



Distributed a Request for Proposal to assist with the selection of partnerships that will create the revolutionary 988 Call Center.



Secured public-private partnerships to add 9 additional 24/7 Behavioral Health Urgent Care Centers across the state.



Integrated over 16,669 mobile technology solutions for Oklahomans and includes:



11,562 iPads for direct client use and 235,382 completed sessions;



5,129 iPads for first responders use and 16,543 completed calls.

OUTREACH AND EDUCATION:

ODMHSAS is committed to supporting excellence across the mental health and addiction field and seeks to engage all Oklahomans in accurate information about the best ways to prevent, treat, and recover from diseases of the brain.

Achievements last year include:



Expanded the reach of our virtual training options adding more than 11,000 accounts and helping Oklahomans register for more than 94,000 courses.



Provided approximately 3,000 law enforcement officers state of the art mental health education courses.



Secured that an additional 300 law enforcement officers completed the 40-hour gold standard Crisis Intervention Training (CIT).



Trained over 200 healthcare providers in alternative opioid pain management practices.



Enhanced a digital presence to increase awareness of services available through significant updates to the ODMHSAS website and social media presence. Achievements this year include:



Increased website traffic by 100% averaging 20,000 hits a month.



Increased organic impressions and engagement with ODMHSAS social media platforms by 24M and 500,000

RECOVERY SUPPORTS:

Recovery from mental health and addiction includes more than just stabilizing the person. The ODMHSAS assists Oklahomans obtain housing, reunite with family, divert from the criminal justice system, and obtain employment. Achievements last year include:



Reduction of unemployment for persons receiving treatment services resulting in \$31.6M new wages earned.



Reduction of 20.8% in homelessness for persons receiving treatment services resulting in a cost avoidance of \$31.3M.



Reduction of arrests for persons receiving treatment services by 16.4% resulting in a cost avoidance of \$4M.

PREVENTION:

Prevention builds on strong communities to protect individuals from declines in mental health. Prevention also reduces substance use, improves education outcomes, and boosts work productivity. Achievements in 2021 include:



Partnered with more than 70% of the K-12 school system by:



Training more than 13,000 teachers and school personnel in suicide prevention.



Established long-term solutions through partnerships in the Multi-Tiered Systems and Supports (MTSS) framework.



Increased access to evidenced-based screening and intervention services in primary care settings to include opioid pain management.



Distributed over 5,000 naloxone kits to first responders and launched additional harm reduction strategies such as distributing fentanyl test strips.



Increased Screening, Brief Intervention, and Referral to Treatment (SBIRT) by 65% to help reduce substance use and suicide rates.



Established partnerships with faith-based organizations to implement the Strengthening Families program with over 1,000 Oklahomans to prevent and reduce substance use.



Launched "Are You Okay?" suicide prevention in the workplace initiative where 73 organizations have already committed to adopting policy recommendations and onboarding strategies.



Launched the "Just for Now" initiative helping veterans and their families through the challenges associated with increased risk of suicide.