



Oklahoma Mobility Management

Overview



Mobility management is an approach to designing and delivering transportation services that starts and ends with the customer.

It begins with a community vision in which the entire transportation network—public transit, private operators, cycling and walking, volunteer drivers, and others—works together with customers, planners, and stakeholders to deliver the transportation options that best meet the community's needs.



Mobility Management Purpose

Improved access to mobility for all Oklahomans by:

- Increasing the general understanding and awareness of transportation needs
- Increasing community awareness of transportation options and programs
- Coordinating and communicating statewide
- Ensuring that transit considerations are included in local and regional planning activities and increasing local capacity for transportation services
- Assisting individuals with access to all community transportation options

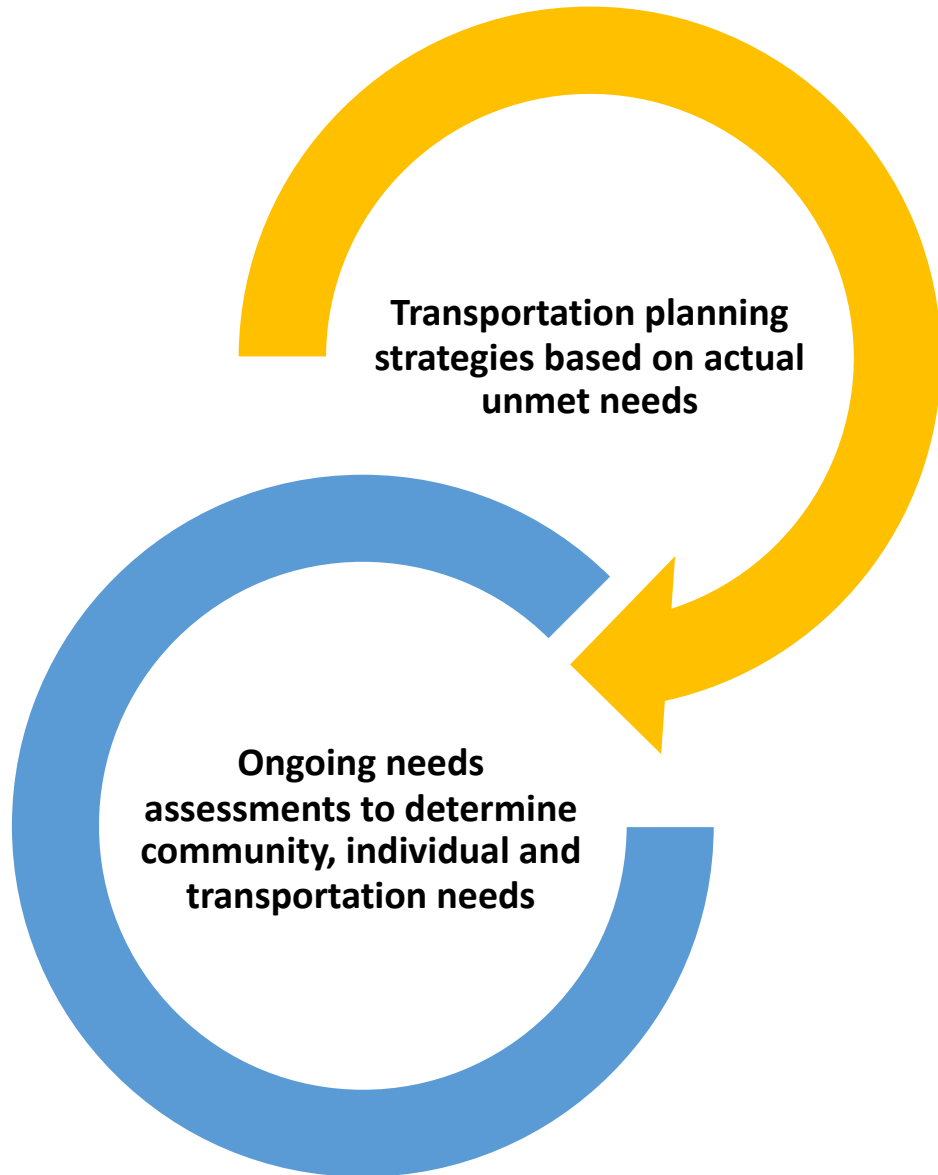
Key roles for Mobility Management professionals:

Understand and Advocate

To effectively plan a responsive and sustainable transportation network for all Oklahomans providing empathy and an unbiased understanding of their needs, environment, and goals

- ✓ Establish statewide Mobility Network and regional Mobility Networks.
- ✓ Conduct data collection activities to understand transportation needs, uncover resources, communicate the benefits and impact of transportation options.
- ✓ Promote transportation equity, accessibility and mobility for all.

Identify Community Needs



- **Knowing the landscape:**
 - Percentage of older adults with difficulties accessing healthcare?
 - Percentage of low-income individuals with difficulties accessing jobs?
- **Conduct data collection activities to understand transportation needs and the impact of transportation.**
 - How often will data collection take place?
 - How often will surveys be conducted?

A variety of tools are used to determine community needs:

- Surveys
- Community workshops and meetings
- Individual discussions with key stakeholders

Key roles for Mobility Management professionals: Inform and Connect



All mobility management activities point toward one goal: connecting individuals to the transportation options that are most responsive to their needs in a safe, efficient, cost-effective and coordinated manner.

- ✓ **Produce publications on available transit and other transportation options in the community:**
 - Resource guides
 - Program websites and social media
 - Presentations to community groups
 - Attendance at community events
 - Human interest stories
 - Newsletters
 - Annual reports
- ✓ **Provide information to human service providers, employers and other stakeholders on transportation service options.**

Mobility Management



Provide travel training on various levels including specialized concern for:

Elderly

Persons with disabilities

Connecting Oklahomans with other programs.

Establishes a **community vision - entire transportation network** works together

Mobility Management Provides Information

Pike County Mobility Management

Providing mobility options for:

- Senior Citizens
- Low-Income
- Developmentally Disabled
- And others!



Join our quarterly community forums and discuss current and future transportation ideas in your community and Pike County!

For more details and meeting dates, contact Amanda today!

Amanda Elliott
Pike County Mobility Manager
740-947-5555 ext. 7303

Also offering
Travel Training!

Visit us online at
www.pikemobility.org



Need a Ride?
PICKAWAY AREA
RURAL TRANSIT
740-474-8835

Pickaway County Community Action Organization, Inc.
Arlene Brueggel
Executive Director

401 East Ohio Street
Circleville, OH 43113

Phone - (740) 477-3655
Toll Free - 1-877-950-2505
Transportation - (740) 434-8835
www.picca.info

Mark Mills
Transportation Manager

Service Hours
Monday - Friday 7:00 A.M. - 5:00 P.M.
Closed Holidays

TTUSA's Relay Service
1-800-735-3267

Pickaway Area Rural Transit
Convenient, Low Cost General Public Transportation

Pickaway Area Rural Transit's mission is to provide transportation that is affordable, convenient, and reliable to all citizens regardless of age or income. Getting around, especially if you live out, can be a major obstacle to success in daily life. Doctor's appointments, grocery shopping, taking children to day care - all become more difficult without reliable transportation. There are several options to help you plan your transportation needs locally, as well as service to the Columbus area.

Scheduling
To schedule a ride, please contact the PART office, Monday through Friday from 7:00 A.M. to 4:00 P.M., at (740) 474-8835.
Twenty-four (24) hour advance reservation is required. Same day reservations will be accepted on a time and space available basis.

Fares
All fares and services provided by Pickaway Area Rural Transit are listed below. All fares are one-way except where noted.

SERVICE	GENERAL PUBLIC	ELDERLY & DISABLED
Demand Response (24-hour notice)	\$1.00 CSBG - \$5.50	\$5.00
Point Deviation (Same-day notice)	\$5.50 CSBG - \$25	\$25
Rural Route (24-hour notice)	\$1.00 + \$.50/stop	\$5.50 + \$.50/stop
Columbus Shuttle (Round trip and 48-hour notice)	\$10.00	\$10.00
Immediate Response In-town (Same-day notice)	\$3.00	\$1.50
Immediate Response In-county (Same-day notice)	\$3.00 + \$1.00/mile	\$1.50 + \$1.00/mile
Immediate Response Out-of-county (Same-day notice)	\$3.00 + \$1.00/mile	\$3.00 + \$1.00/mile

Rural Route Service Operation
Monday - Ashville's, Bloomfield Area
Tuesday - Darbyville/Commercial Point Area
Wednesday - Williamsport/New Holland Area
Thursday - Iartton/Lareville Area
Friday - Five Points/Orient/Esia Area

Be independent

What is travel training?

One-on-one or group training to teach individuals including, seniors and/or people with a disabilities to travel safely and independently on transportation services available in Pike County.

Who is eligible?

Anyone and everyone who is thirteen years of age or older including seniors and persons with disabilities.

How does it work?

The Mobility Manager will help you find solutions that best fit your situation, abilities and needs. The travel trainer (Mobility Manager) will travel with trainees to their desired destinations at times of their choice. Destinations may include work, school, medical offices and recreation sites.

What does Travel Training include?

Training will involve a series of steps from one-on-one/group instruction to the gradual fading of assistance. Your Travel Trainer can focus on destination training which teaches you to travel to a specific destination and back or general training which provides you with greater overall riding instruction.

Each program is individually tailored to yours needs and will help you:

- Plan your trip
- Ride specific routes
- Read and understand schedules and routes
- Get to and from a destination
- Recognize bus numbers and landmarks
- Purchase passes and use the fare box
- Get on and off the bus safely
- Use the lift or ramp to board with a mobility device
- Position your mobility device in the bus
- Identify and transfer locations while in town
- Cross the street safely
- Learn to travel independently and confidently on all transit options available to you in Pike County.

What is the cost?

FREE! There is no cost to participate in the Travel Training Program.

What are the benefits?

- Gain more choices and flexibility for travel,
- Have greater self-confidence and independence,
- Obtain better access to employment, job training, education and recreation.

Understanding the transportation options available to you and having the knowledge and ability to navigate the public transportation system will increase your independence and supports an active lifestyle.

Be fearless

GETTING AROUND

OTTAWA COUNTY GUIDE

Taxi Services · Busing · Medical Transportation · Bicycling and Walking Resources · Travel Training and Other County Transportation Resources

Transportation Providers

Here are the current providers in Pickaway County based on community research and survey responses

Provider	Services	Eligibility
Pickaway Area Rural Transit	City Bus Demand Response Columbus Shuttle Out of County Transport	Public Transit 740-474-8835
Pickaway Senior Center	Demand Response (In County Only)	Limited to Senior Citizens Age 60 + older 740-474-8831
Berger Circle of Caring	Volunteer Ride Service	Call for Details 740-474-7844
Jackson Transportation	Contract Ride Provider	Call for Details 740-288-2091
Pickaway County Veteran's Services	Rides for Veterans to VA Facilities	Call for Details 740-474-3650
Roundtown Taxi		Call for Details 740-420-2525

FIND A RIDE

1-800-653-7723

We Can Help You Find A Ride!

Call 1-800-653-7723

Serving the following counties:

- Auglaize
- Allen
- Hancock
- Hardin
- Mercer
- Putnam
- Van Wert

CALL CENTER HOURS
7:00AM - 5:30PM / MONDAY - FRIDAY

Our trained staff is eager to help during call center hours, OR transportation options can be found 24-hours a day on our website:

AAA3.org

Key roles for Mobility Management professionals: Coordination and Collaboration

Mobility Management practitioners cultivate partnerships and collaborate efforts between individuals, human service providers, employers, public transit agencies, transportation providers and other stakeholders.

- Attend community meetings to discuss transportation options. This includes making transportation a consideration in discussions for new developments, shopping centers, housing developments, employment centers, food banks and medical facilities during the planning stages.
- Lead regional mobility planning meetings to develop strategies for enhancing services and meeting unmet mobility needs of the community.
- Establish formal partnerships, MOU's, and contracts for coordinated transportation.
- Educate health and human agency staff, workforce agency staff, policymakers, elected officials, and other stakeholders on impact of transit and other transportation services and on the need for new or expanded mobility options.

Benefits of Mobility Management

Mobility Management supports individuals, communities, public transit agencies and other mobility providers through partnerships, agreements between providers, and opportunities to share resources and reduce costs for transportation services.

Direct user benefits

Increased access to jobs, healthcare services, education, shopping, recreation and other activities.

Cost efficiencies

Coordination of service options that meets individual mobility needs results in more cost effective transportation.

Economic benefits

An effective, efficient and safe system of public transportation is essential to the economic growth of Oklahoma.

MOBILITY MANAGEMENT GUIDELINES

Solutions

- ✓ Must promote **ALL** transit providers & programs
- ✓ Find best solution for the individual
- ✗ Cannot target a favorite service or provider

Operations

- ✗ No dispatching
- ✗ No driving

Program Management

- ✓ Quarterly program reporting to ODOT
- ✓ Comply with ADA & FTA regulations

What federal programs fund transportation?

Department of Health and Human Services

- Children's health insurance program (CHIP)
- Medicaid
- Block grant for community
- Mental health services
- Centers for independent living (CIL's)
- Older Americans act (OAA) programs
- Health center program

Department of Labor

- Workforce innovation and opportunity act (WIOA) programs
- Job corps

Department of Agriculture

- Supplemental nutrition assistance program (SNAP)
- Community facilities loan and grant program

Department of Veterans Affairs

- Veterans' transportation program (VTP)
- Beneficiary travel service

Department of Transportation

- Formula grants for rural areas (5311)
- Enhanced mobility of seniors and individuals with disabilities (5310)
- Urbanized area formula program (5307)
- Formula and competitive grants for capital investment (5339)



Did you know?

- If your organization receives funding from one of these programs, a portion of the funds may be used for transportation services.
- You may also be able to collaborate across these federal programs to provide more transportation options for your community.

MOBILITY MANAGEMENT IN THE NATION

Statewide Mobility Management Networks by FTA Region

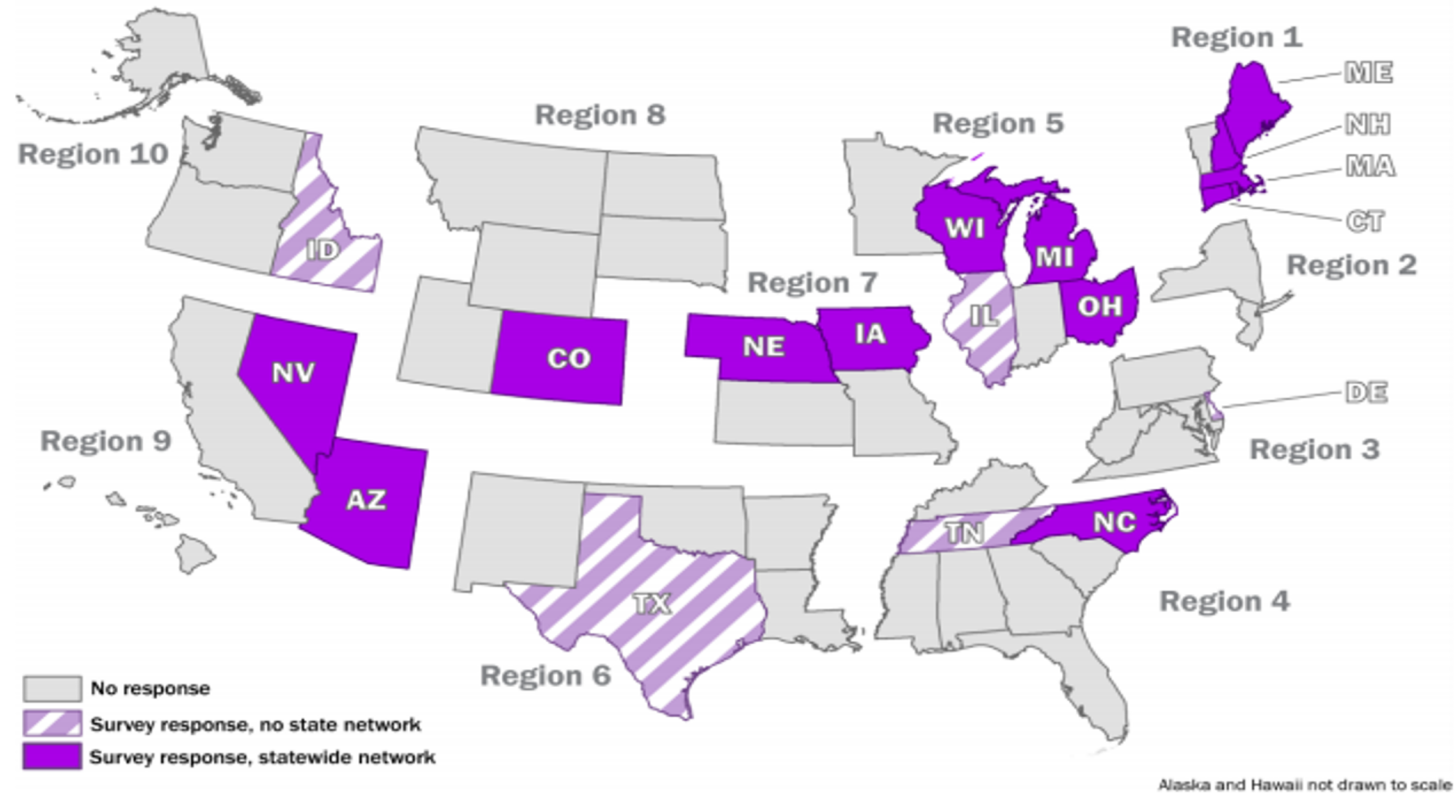
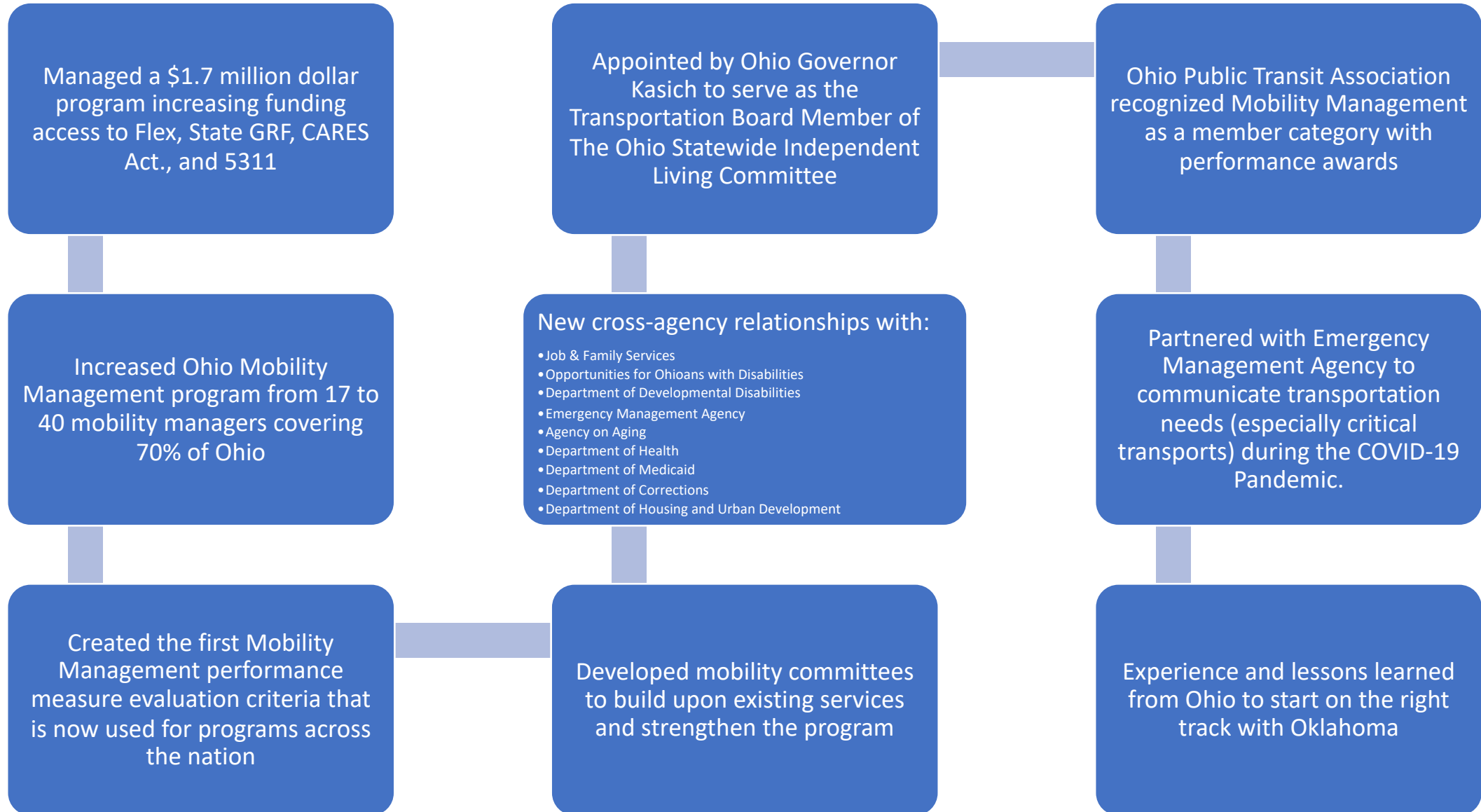


Figure 2. Map of networks by region

Who is Olivia?



More to come

The implementation plan will remain flexible to:

- Add new developments from national resources.
- Adjust to the unique needs of Oklahoma as new challenges are uncovered.

Olivia Hook
Manager of Development, Oklahoma Transit Association
(937) 935-7384
olivia@oktransit.org

